

2018 OSCEOLA COUNTY

Resource Guide for Families





VOTED BEST HOSPITAL IN OSCEOLA COUNTY

Thank you for choosing Florida Hospital as your top hospital in the Osceola News-Gazette Reader's Choice Awards. Florida Hospital Celebration Health and Florida Hospital Kissimmee are committed to providing exceptional care for you and your loved ones.

SomedayStartsToday.com



FLORIDA
HOSPITAL



AdventHealth

Florida Hospital will soon be AdventHealth.

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Access the guide online at www.communityvision.org.

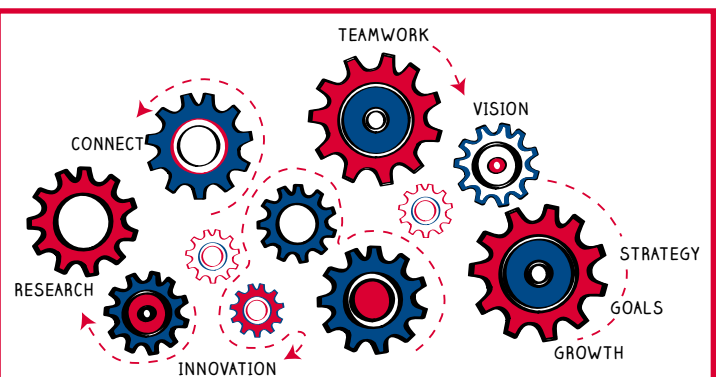
All efforts were exercised to ensure guide's accuracy and inclusiveness. Any agency, organization or program's inclusion in this guide should not imply endorsement by Community Vision, Osceola County or Tupperware Brands Corporation.

For more information about any non-profit, search Guidestar at www.guidestar.org for the most complete, up-to-date nonprofit data available.

If you would like to update or make changes to any listing, please contact Community Vision at info@communityvision.org.

Access this guide 24/7 at www.communityvision.org/resources

Some information in this guide was taken from www.211communityresources.org.



What Do We Do?

We are the gears that turn inputs...into outcomes.

Our Mission

To bring people and resources together to achieve the community's vision.



704 Generation Point, #101, Kissimmee, FL 34744
Phone: 407-933-0870 | Fax: 407-933-0942
www.communityvision.org

ADDICTION RECOVERY

Aspire Health Partners - Drug Treatment Services of Osceola County (Center for Drug Free Living) **407-245-0020**

www.aspirehp.org

Substance Abuse, Mental Health, Counseling Services, Drug Testing and Evaluation

Celebrate Recovery

2925 Canoe Creek Road, St. Cloud, FL 34772

407-892-3300

www.cornerstonefamily.com

Group Therapy/Small Group Therapy

House of Freedom

2311 N. Orange Blossom Trail, Kissimmee, FL 34744

407-957-9077 • 1-888-796-8040 ext. 204

www.houseoffreedom.com

Substance Abuse, Mental Health, Counseling, Psychiatric Evaluations

National Institute on Drug Abuse

Hotline: 800-662-HELP (4357)

Park Place Behavioral Health

206 Park Place Blvd., Kissimmee, FL 34741

407-846-0023

1-844-943-7348

321-402-0690 Poinciana

www.ppbh.org

Outpatient - Substance Abuse Treatment, Counseling and group therapy

The Transition House

3800 5th Street, St. Cloud, FL 34469

3501 West Vine St., Kissimmee, FL 34744

407-892-5700

www.thetransitionhouse.org

Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health, and Residential Services

Turning Point Counseling

600 N. Thacker Avenue, Suite C16

Kissimmee, FL 34741-4892

407 422-4357 • 800-966-7662

3112 17th Street, St. Cloud, FL 34769

407-957-4176

www.turningpointcfl.org

Outpatient alcohol and substance abuse treatment and counseling, intervention services, relapse prevention program and Walk-In Drug/Alcohol Testing.

“ Never give up, because great things take time. ”

ANIMAL SERVICES

Harmony High School Veterinary Assisting Academy

3601 Arthur J. Gallagher Blvd., St. Cloud, FL 34771

407-709-7134

Veterinary Assistance School at Harmony High School

Humane Society

2100 L. Street N.W., Washington, DC 20037

866-720-2676

www.humanesociety.org

Provides financial assistance information for those seeking veterinarian care for their pets. Report Dog Fighting/ Puppy Mills Anonymously.

Osceola County Animal Services

3910 Old Canoe Creek Road, St. Cloud, FL 34769

407-742-8000

www.osceolacountypets.com

Pet Adoption Services and Registration for Osceola County

Pet Alliance of Greater Orlando

2727 Conroy Road, Orlando, FL 32839

407-351-7722

www.petallianceorlando.org

Animal Shelter/Adoption, Vet Care, Pet Education, Animal-Assisted Therapy, Pet Food Pantry, and Dog Training School Services

Pet Finder

www.petfinder.com

Offers pet education and referral services for pet shelters in Osceola County (Including Private and No-Kill Shelters).

SNIP it Clinic

3096 Michigan Avenue, Kissimmee, FL 34744

407-476-4748

www.LetsSNIPit.org

Spay and neuter services for less

ARTS AND CULTURE

Celebration Foundation

610 Sycamore Street, Suite 110, Celebration, FL 34747

407-566-1234

www.thecelebrationfoundation.org

Providing & supporting programs that promote life long learning

Kissimmee Air Museum

233 N. Hoagland Blvd., Kissimmee, FL 34741

407-870-7366

www.warbirdadventures.com

Kissimmee Main Street

421 Broadway Avenue, Kissimmee, FL 34741

407-846-4643

www.kissimmeemainstreet.org

Kissimmee Main Street's mission is to preserve and enhance Historic Downtown Kissimmee for the enrichment of present and future generations.

Museum of Military History

5210 W. Irlo Bronson Memorial Hwy., Kissimmee, FL 34746

407-507-3894

www.museumofmilitaryhistory.com

The Museum of Military History provides education and awareness of the military experiences through interactive exhibits, workshops, lectures, publications and outreach programs.

Osceola Arts

2411 E. Irlo Bronson Memorial Hwy., Kissimmee, FL 34744

407-846-6257

www.osceolaarts.org

Osceola Arts Center serves as the Local Arts Agency for Osceola County and produces over 150 performing and visual arts events each year. Programming includes:

Youth Programs: Children's Theatre, Music, Homeschool Programs, Visual Arts, Acting

Theatre: Broadway Series, Stage Left Studio, Summer Classes, Season Packages

Visual Arts: Exhibits, Classes and Workshops

Music: Ovation Singers, Big Band, Classes and Special Events

Outreach: Community Performances and Field Trips



Osceola County Welcome Center & History Museum

4155 W. Vine Street, Kissimmee, FL 34741

407-396-8644

www.osceolahistory.org

The center is comprised of 4 realistic dioramas showcasing different habitats that you could encounter while in Osceola County: swamplands, pine flatwoods, oak hammock, and lakefront.

Pioneer Village at Shingle Creek

2491 Babb Road, Kissimmee, FL 34746

407-396-8644

www.osceolahistory.org

The Pioneer Village is comprised of a permanent collection of authentic structures which once upon a time stood in different areas of Osceola County.

St. Cloud Heritage Museum

1012 Massachusetts Avenue, St. Cloud, FL 34769

407-414-2682 or 407-957-7587

www.stcloudheritagemuseum.com

St. Cloud Heritage Museum preserves historic records and artifacts of organizations and individuals involved in the history of St. Cloud.

St. Cloud Main Street

903 Pennsylvania Avenue, St. Cloud, FL 34744

407-498-0008

www.stcloudmainstreet.org

support and encourage the restoration, promotion, and maintenance of the historic character and viability of downtown for the enjoyment, benefit, and education of residents and visitors.

Iris



Unemployed and unskilled, Iris sought to make a better life for her child. Welding may have once been considered a man's job, but Iris knew she could earn a decent wage and put herself on a positive course toward a better future.

For more on this story, visit www.communityvision.org



Project OPEN – Breaking the cycle of poverty through education

- Certified Training Opportunities
- Life Skills Training
- Healthcare, Construction, Advanced Manufacturing and more

CHILDREN AND FAMILY SERVICES

CRISIS/FOSTER CARE SERVICES

Children's Advocacy Center

110 W. Neptune Road, Kissimmee, FL 34741

407-742-1545

www.osceolakids.com

Provides services to children and non-offending family members that are victims of child sexual and physical abuse.

Children's Home Society

2653 Michigan Avenue, Kissimmee, FL 34744

407-846-5220

www.chsfl.org

Diversion program for youth exhibiting at-risk behaviors.

For kids through age 17.

Community Based Care of Central Florida

(Gulf Coast Jewish Family and Community Services)

(Youth and Family Alternatives, Inc.)

111 E. Monument Avenue, Suite 501, Kissimmee, FL 34741

321-442-8487

www.cbccfl.org

www.yfainc.org

Oversees foster care, adoption and child welfare issues including case management, legal services, supervised parental visitation, foster parent training and social worker licensing.

Department of Children and Families

(Child Abuse Services)

1-800-96-ABUSE

1-800-962-2873

<https://reportabuse.dcf.state.fl.us>

For reporting allegations of abuse, neglect and/or exploitation for all children and vulnerable adults in Florida.

Florida Sheriffs Youth Ranches, Inc.

1-800-765-3797

www.youthranches.org

Family Counseling Services

Foster and Adoptive Parents Association

866-913-0977

www.floridafapa.org

Provides education, support & advocacy for foster & adoptive parents

Foundation for Foster Children

2265 Lee Road, Suite 203, Winter Park, FL 32789

407-422-4615

www.foundationforfosterchildren.org

Provides support services to children placed into foster care due to abuse or neglect.

Give Kids the World Village

210 S. Bass Road, Kissimmee, FL 34746

407-396-1114

www.gktw.org

For children with life-threatening illnesses and their families.

Offers week-long, cost-free fantasy vacation.

Grace Landing/Fostering Our Future

407-470-6041

www.gracelanding.com

Provides services that change the physical, social, mental & spiritual futures of homeless & foster children

Guardian Ad Litem

2 Courthouse Square, Suite 3400, Kissimmee, FL 34741

407-742-6600

www.guardianadlitem.org

Provides a voice for children going through court proceedings due to child abuse/neglect.

Howard Phillips Center for Children & Families

601 W. Michigan Street, #100, Orlando, FL 32805

407-317-7430

Provides medically directed programs for child abuse and neglect cases.

Ident-a-Kid

1780 102nd Ave. N, Suite 100, St. Petersburg, FL 33716

800-890-1000 • 407-847-3895

www.identakid.com

Impower Florida

111 E. Monument Avenue, Suite 603, Kissimmee, FL 34741

407-931-2911 • 407-304-3444

www.impowerfl.org

www.interventionservices.com

Adoption, Foster Care, Independent living and Case Management Services

National Center for Missing and Exploited Children

Charles B. Wang International Children's Building

699 Prince Street, Alexandria, VA 22314-3175

1-800-THE-LOST • (1-800-843-5678)

www.missingkids.com

Sunshine Foundation Dream Village

5400 County Rd. 547 North, Davenport, FL 33837

863-424-4188

www.sunshinefoundation.org

To answer the dreams of chronically ill, physically challenged and abused children.

EDUCATIONAL SERVICES (CHILDREN)

For a Brighter Future. **For Every Child.**



1631 E. Vine Street • Kissimmee, FL 34744
407-933-5353 • www.elcosceola.org

4-H

1921 Kissimmee Valley Lane, Kissimmee, FL 34744

321-697-3000

sfyl.ifas.ufl.edu/osceola/4-h-youth-development/

Offers before/after school programs, youth clubs, and community service hours for high school students.

Community Coordinated Care for Children, Inc. (4C)

2220 E. Irlo Bronson Mem. Hwy. Unit #7, Kissimmee, FL 34744

321-219-6300

www.4cflorida.org

Child care referrals to local early child care providers, access to School Readiness and Voluntary Pre-Kindergarten financial assistance, and early intervention services promoting the healthy growth and development of children. Also operates Head Start and Early Head Start programs in Central Florida, child care trainings, and administers the Child Care Food Program.

Education Foundation of Osceola County

2310 New Beginnings Rd, Suite 118., Kissimmee, FL 34744

407-870-4855

www.foundationosceola.org

Head Start/Early Head Start

2220 E. Irlo Bronson Mem Hwy, Unit #7, Kissimmee, FL 34744

321-219-6300

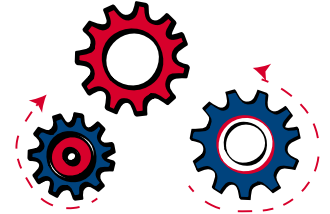
www.4cflorida.org

UCP of Central Florida Osceola Campus

1820 Armstrong Blvd., Kissimmee, FL 34741

407-852-3300 ext. 6000

www.ucpcf.org



CHILDREN/FAMILY MENTAL HEALTH SERVICES

Aspire Health Partners

2450 Michigan Avenue, Kissimmee, FL 34744

407-846-5285

www.aspirehealthpartners.com

Provides intensive wraparound services to children, adolescents, and young adults with mental health/substance needs that are at risk for out-of-home placement.

Children's Home Society

2653 Michigan Ave., Kissimmee, FL 34744

407-846-5220

www.chsfl.org

Diversion program for youth exhibiting at risk behaviors.

For kids through age 17.

Children's Movement of Florida

3250 SW Third Avenue, Miami, FL 33129

305-646-7230

www.childrensmovementflorida.org

Parent Mentoring/Child Advocacy Group

Devereux Florida – West Osceola/Orlando Location

6147 Christian Way, Orlando, FL 32808

800-338-3738 ext. 77130

www.devereux.org

Family Counseling Center and Targeted Case Management

Family Life Services Counseling Inc.

721 Oak Commons Blvd., Suite A, Kissimmee, FL 34741

407-374-0716

www.familylifeservicescounseling.com

Bi-lingual English/Spanish counseling, BIP groups, anger management, parenting classes, substance abuse groups, domestic violence groups, marriage counseling, couple therapy, individual therapy, psycho-social and psycho-educational groups. Works on a sliding scale for those that don't have any insurance.

Florida Parent Hotline

111 N. Gadsden Street, Suite 200, Tallahassee, FL 32301

1-800-FLA-LOVE (1-800-352-5683) • 850-488-1752

www.healthyfamiliesfla.org

24 hour counseling for parents. Support to adult survivors of incest/child abuse.

Healthy Families Orange & Osceola

The Howard Phillips Center for Children & Families

7401 Sligh Blvd., Orlando, FL 32806

407-649-9595

National Parent Helpline

1-855-4A-PARENT • 1-855-427-2736

www.nationalparenthelpline.org

Provides information & emotional support for parents and to empower parents & caregivers.

Park Place Behavioral Health

206 Park Place Blvd., Kissimmee, FL 34741

407-846-0023

www.ppbh.org

Outpatient Access Center/Crisis Emergency Support, Outpatient Therapy and Medical Services, Case Management, Inpatient Crisis Stabilization Unit (Baker Act Receiving Facility)

The Healing Tree - Orlando Health

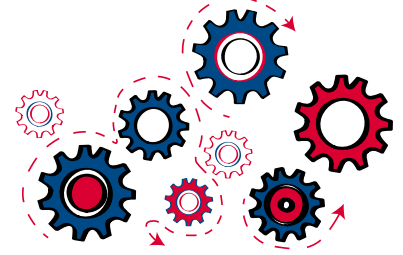
110 W. Neptune Road, Kissimmee, FL 34741

407-518-6936

407-317-7430 - Main Office Orlando

www.caccentral.com

Counseling for child sexual and physical abuse survivors and their non-offending family members.



COUNSELING/MENTAL HEALTH SERVICES



WHEN YOU DON'T KNOW WHERE TO TURN, TURN TO US.

206 Park Place Blvd., Kissimmee, FL 34741
407-846-0023 | www.ppbh.org

PARK PLACE
BEHAVIORAL HEALTH CARE

After Court Solutions LLC.

326 West Oak Street, Kissimmee, FL 34741

407-944-1155

www.courtorderedflorida.com

Counseling, evaluations and courses mandated by court.

All Family Resource Center

120 Broadway Avenue, Suite 206, Kissimmee, FL 34741

321-206-6560

www.allfamilyresourcecenter.com

Aspire Health Partners

407-245-0045

www.aspirehealthpartners.com

Provides intensive wraparound services to children, adolescents, and young adults with mental health/substance needs that are at risk for out-of-home placement.

Center for Drug Free Living and Prevention Services (Aspire)

407-245-0045

www.cfdfl.com

Children's Home Society

2653 Michigan Avenue, Kissimmee, FL 34744

407-846-5220

www.chsfl.org

Diversion program for youth exhibiting at risk behaviors. For kids through age 17.

Community Based Care of Central Florida

(Gulf Coast Jewish Family and Community Services)

(Youth and Family Alternatives, Inc.)

111 E. Monument Avenue, Suite 501., Kissimmee, FL 34741

321-441-2060 • 321-442-8487

www.cbccfl.org

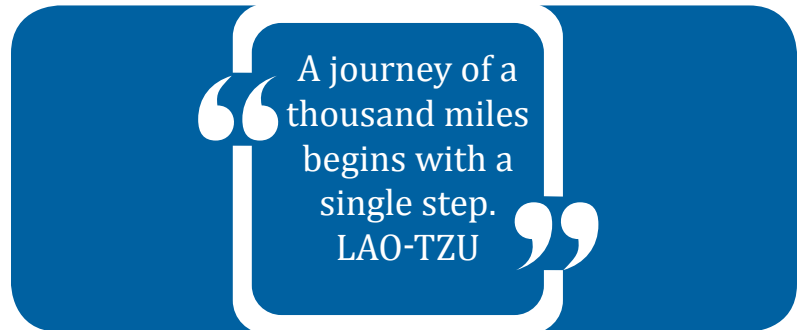
Oversees foster care, adoption and child welfare issues. Including case management, legal services, supervised parental visitation, foster parent training and social worker licensing.

Community Counseling Center of Central Florida, LLC

407-291-8009

www.ccccf.org

Anger management and parent education courses, mental health counseling & assessments



Devereux Florida – West Osceola/Orlando Location

6147 Christian Way, Orlando, FL 32808

800-338-3738

www.devereux.org

Family Counseling Center and Targeted Case Management

Family Court Education and Mediation Services, Inc.

8 Broadway, Suite 226, Kissimmee, FL 34741

877-784-9299

www.courtclasses.com

Family Life Services Counseling Inc.

721 Oak Commons Blvd., Suite A, Kissimmee, FL 34741

407-374-0716

www.familyliveservicescounseling.com

Bi-lingual English/Spanish counseling, BIP groups, anger management, parenting classes, substance abuse groups, domestic violence groups, marriage counseling, couple therapy, individual therapy, psycho-social and psycho-educational groups. Works on a sliding scale for those that don't have any insurance.

Florida Parent Hotline

111 N. Gadsden Street, Suite 200, Tallahassee, FL 32301

1-800-FLA-LOVE • (1-800-352-5683) • 850-488-1752

www.healthyfamiliesfla.org

24 hour counseling for parents. Support to adult survivors of incest/child abuse.

Hospice of the Comforter

480 W. Central Pkwy., Altamonte Springs, FL 32714

407-682-9090

www.hospiceofthecomforter.org

Grief/Loss Counseling for Families and Children

House of Freedom

2311 N. Orange Blossom Trail, Kissimmee, FL 34744

407-957-9077

1-888-796-8040

www.houseoffreedom.com

Long-term residential, naturally-based detoxification and non-residential treatment with a holistic approach

Howard Phillips Center for Children & Families

601 W. Michigan Street, Orlando, FL 32805

407-317-7430

www.arnoldpalmerhospital.com

Provides medically directed programs for child abuse and neglect cases.

Impower Florida

222 Broadway Avenue, Kissimmee, FL 34741

407-931-2911

www.impowerfl.org

Outpatient Services, Counseling Services, Psychiatric Clinics & Medicine Management, Tele-health & Tele-psychiatry, Wraparound Services, Foster Care & Adoption Services, Case Management Services, Youth Support, Independent Living Services, The Village – Transitional Housing Program, Targeted Case Management

The Healing Tree Orlando Health

110 W. Neptune Road, Kissimmee, FL 34741

407-317-7430

Counseling for child sexual abuse survivors and their non-offending family members.

Turning Point Counseling

600 N. Thacker Avenue, Suite C16, Kissimmee, FL 34741-4892

3112 17th Street, St. Cloud, FL 34769

407-740-5655

www.turningpointcfl.org

Provides outpatient alcohol and substance abuse treatment and counseling, intervention services, relapse prevention program and Walk-In Drug/Alcohol Testing

UCF Community Counseling Center

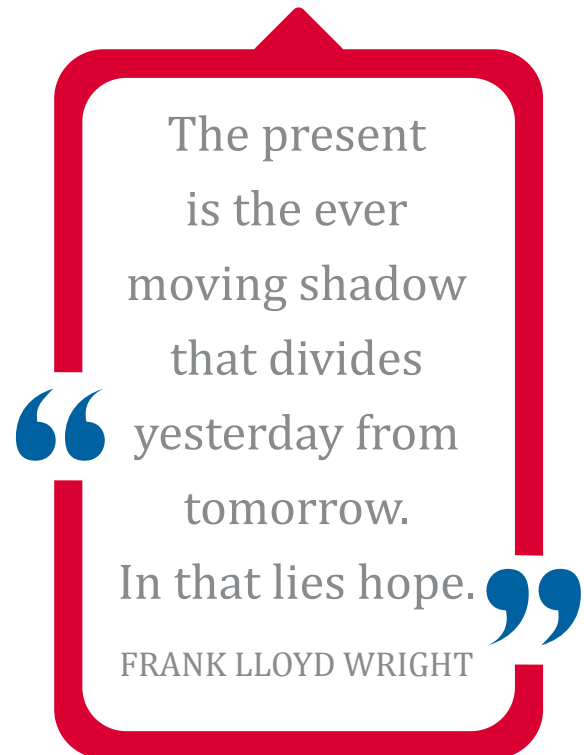
UCF Main Campus

4000 Central Florida Blvd., Orlando, FL 32816

407-823-2811

<http://education.ucf.edu/ccf/index.cfm>

Provides individual, couple, family and/or child counseling services free of cost.



DISABILITY SERVICES

Division of Vocational Rehabilitation

111 E. Monument Street, #413, Kissimmee, FL 34741

407-846-5260

www.rehabworks.org

Federal-state program that helps people with physical or mental disabilities get or keep a job.

Epilepsy Foundation of Central Florida

109 Kirkman Road, Orlando, FL 32811

407-422-1416

www.epilepsyassociation.com

Serves the needs of those affected by epilepsy including advocacy, case management, medical services, prevention & education programs and information & referral services.

Lighthouse Central Florida

215 E. New Hampshire Street, Orlando, FL 32804

407-898-2483

www.lighthousecentralflorida.org

Offers a comprehensive range of services to people living with vision loss and blindness including intervention, independent living, mobility, braille, technology and job/skills training.

Osceola Opportunity Center

310 N. Clyde Avenue, Kissimmee, FL 34741

407-847-6016

www.osceolaarc.org

Empowers individuals by providing person-centered vocational training, educational and social opportunities for adults with developmental disabilities.

UCP of Central Florida Osceola Campus

1820 Armstrong Blvd., Kissimmee, FL 34741

407-852-3300

www.ucpcf.org

Tuition free public charter school providing the best support, education and therapy for children with and without disabilities.

Health Leadership Council

Addressing the efficiency, accessibility and quality of healthcare is an on-going and vital need in our Community.



The Osceola Leadership Council was born out of an initiative established by Community Vision to provide access to healthcare for the 35% of our population that was uninsured. Community Vision brought partners together and secured a Dr. Phillips Foundation grant.

For more on this story, visit www.communityvision.org



DOMESTIC VIOLENCE RESOURCES

Family Court Education and Mediation Service Inc.

8 Broadway Avenue, Suite 226, Kissimmee, FL 34741

407-931-1778

Batters Intervention Classes and Parenting Classes

Help Now, Inc.

1000 W. Emmett Street #203, Kissimmee, FL 34741

407-847-3286 • 407-846-2472

407-847-8562 (24 Hour Crisis Line)

www.helpnowshelter.org

Provides temporary safe shelter for survivors of domestic abuse facing imminent danger. Also provides quality domestic abuse advocacy to shelter clients and their children, as well as to individuals whom call the Domestic Abuse Crisis Line.

National Domestic Violence Hotline

1-800-799-7233 • 1-800-787-3224 (TTY)

thehotline.org

State of Florida Division of Victims Services

1-800-226-6667 • 850-414-3300

www.myfloridalegal.com/victims

Resources: Victim Services

Victim Service Center of Central Florida

110 West Neptune Road, Kissimmee, FL 34741

407-254-9415

24 hour hotline: 407-497-6701

www.victimservicecenter.org

Serve all victims of sexual assault, violent crime and traumatic circumstance through crisis intervention, therapy, advocacy and outreach.

EDUCATIONAL SERVICES - ADULT EDUCATION

Adult Learning Center Osceola

2320 New Beginnings Road, Kissimmee, FL 34744

407-518-8140

GED, English/Spanish as 2nd Language

Osceola Technical College (oTECH)

Public adult technical center in Osceola County offering certificates directly associated with expanding skill level or preparing individuals for entry-level employment.

<http://teco.osceolaschools.net>

oTECH Main Campus - 407-344-5080

501 Simpson Road, Kissimmee FL 34744

oTECH St. Cloud Campus - 407-343-7342

2901 17th Street, St. Cloud, FL 34769

oTECH Poinciana Campus - 407-343-7341

1030 Cypress Parkway, Kissimmee, FL 34759

The Osceola Library System

www.myosceolalibrary.org/literacy

E.S.O.L. classes (English for speakers and other languages)

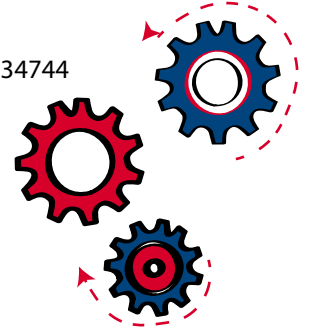
Valencia College

1800 Denn John Lane, Kissimmee, FL 34744

407-582-1507

www.valenciacollege.edu

Enrollment Services Department



ELDERLY SERVICES

Alzheimer's Association

2180 W. State Road 434, Suite 1100

Longwood, FL 32779

407-228-4299 • 407-951-7992

800-272-3900 (24 Hour Helpline)

www.alz.org/cnfl

American Association of Retired Persons (AARP)

1-888-687-2277

www.aarp.com

CARES Program - 407-228-7700

www.elderaffairs.state.fl.us/does/cares.php

Comprehensive Assessment and Review of Long Term Care Services

Nursing Home Diversion

Cornerstone Hospice Osceola County

3283 S. John Young Parkway, Suite J, Kissimmee, FL 34746

866-742-6655

8009 S. Orange Avenue, Orlando, FL 32809

407-206-2273

Department of Children and Families

Adult Abuse & Neglect

1507 N. John Young Pkwy., Kissimmee, FL 34741

1-800-96-ABUSE • 1-800-962-2873

www.dcf.state.fl.us

Elder Abuse - Victim Advocate

Osceola County Sheriff's Office

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1150

www.osceolasheriff.org

Department of Elder Affairs - Florida

Elder Helpline: 1-800-963-5337

www.elderaffairs.state.fl.us

Services and information on senior services and programs

Homeless Veterans Burial Program

Grissom Funeral Home

407-847-3131 • 1-800-343-4464

Planning and executing a dignified funeral

Medicare HD- 1-800-633-4227

www.cms.gov

Orlando Health Center for Memory Disorders

32 W. Gore Street, Orlando, FL 32806

407-447-5971

Osceola Council on Aging

700 Generation Point, Kissimmee, FL 34744

407-846-8532

www.osceolagenerations.org

See page 38



The capacity to learn is a *gift*;
the ability to learn is a *skill*; the
willingness to learn is a *choice*.

BRIAN HERBERT



ELECTED OFFICIALS

CITY OF KISSIMMEE OFFICIALS - 101 N. Church Street, Kissimmee, FL 34741

City Clerk - Linda Hansell
407-518-2313
lhansell@kissimmee.org
www.kissimmee.org

City Manager - Mike Steigerwald
407-518-2300
msteiger@kissimmee.org
www.kissimmee.org

**Deputy City Manager -
Desiree S. Matthews**
407-518-2300
dmatthews@kissimmee.org
www.kissimmee.org

CITY OF KISSIMMEE COMMISSIONERS - 101 N. Church Street, Kissimmee, FL 34741

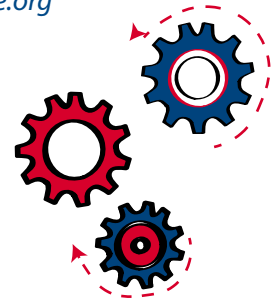
**City Commissioner Seat 1
Olga Gonzalez**
407-518-2318
ogonzalez@kissimmee.org
www.kissimmee.org

**City Commissioner Seat 3
Angela Eady**
407-518-2326
aeady@kissimmee.org
www.kissimmee.org

**Mayor - Seat 5
Jose Alvarez**
407-518-2300
jaalvarez@kissimmee.org
www.kissimmee.org

**Vice Mayor - Seat 2
Wanda Rentas**
407-518-2327
wrentas@kissimmee.org
www.kissimmee.org

**Mayor Pro Tem - Seat 4
Jim Fisher**
407-922-2000
jfisher@kissimmee.org
www.kissimmee.org



CITY OF ST. CLOUD OFFICIALS - 1300 Ninth Street, St. Cloud, FL 34769

City Clerk - Linda Jaworski
407-957-7300
Cityclerk@stcloud.org
www.stcloud.org

**City Council Seat 2
Linette Matheny**
407-957-8402
linette.matheny@stcloud.org
www.stcloud.org

**Deputy Mayor - City Council Seat 4
Dave Askew**
407-957-8404
dave.askew@stcloud.org
www.stcloud.org

**Mayor - City Council Seat 1
Nathan Blackwell**
407-957-8401
nathan.blackwell@stcloud.org
www.stcloud.org

**City Council Seat 3
Chuck Cooper**
407-957-8403
chuck.cooper@stcloud.org
www.stcloud.org

**City Council Seat 5
Donald Shroyer**
407-957-8405
dshroyer@stcloud.org
www.stcloud.org

OSCEOLA COUNTY CONSTITUTIONAL OFFICES - www.osceola.org

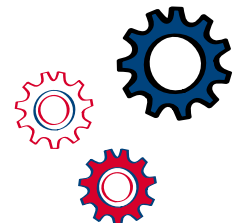
**County Clerk
Armando Ramirez**
2 Courthouse Square
Kissimmee, FL 34741
407-742-3500
www.osceolaclerk.com

**Property Appraiser
Katrina Scarborough**
2505 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-742-5000
pafb@property-appraiser.org
www.propertyappraiser.org

**Tax Collector
Bruce Vickers**
2501 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-742-4000
www.osceolataxcollector.com

**County Sheriff
Russ Gibson**
2601 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-348-1100
www.osceolasheriff.org

**Supervisor of Elections
Mary Jane Arrington**
2509 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-742-6000
soe@voteosceola.com
www.voteosceola.com



OSCEOLA COUNTY COMMISSIONERS

1 Courthouse Square, Suite 4700, Kissimmee, FL 34741

www.osceola.org

District 1 - Peggy Choudhry
407-742-2000
peggy.choudhry@osceola.org

District 3 - Brandon Arrington
407-742-2000
Brandon.Arrington@osceola.org

District 5 - Fred Hawkins, Jr.
407-742-2000
Fred.Hawkins@osceola.org

District 2 - Viviana Janer
407-742-2000
Viviana.Janer@osceola.org

District 4 - Cheryl Grieb
407-742-2000
Cheryl.Grieb@osceola.org

County Manager Don Fisher
407-742-2385
dfis@osceola.org

OSCEOLA COUNTY SCHOOL BOARD

817 Bill Beck Blvd., Kissimmee, FL 34744

www.osceolaschools.net

Superintendent
Debra Pace
407-870-4008
debra.pace@osceolaschools.net

District 2
Kelvin Soto
407-870-4009
kelvin.soto@osceolaschools.net

District 4
Clarence Thacker
407-870-4009
clarence.thacker@osceolaschools.net

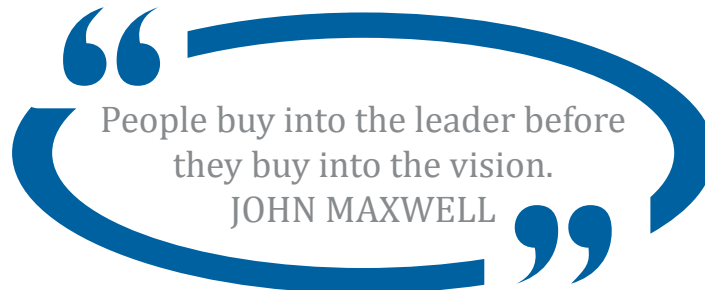
District 1
Jay Wheeler
407-973-4141
jay.wheeler@osceolaschools.net

District 3
Tim Weisheyer
407-361-0235
tim.weisheyer@osceolaschools.net

District 5
Ricky Booth
407-870-4009
ricky.booth@osceolaschools.net

FLORIDA LEGISLATURE - SENATORS

Victor M. Torres, Jr.
District 15 Representative
101 N. Church Street, Suite 305
Kissimmee, FL 34741
407-846-5187
flsenate.gov/Senators/s15
www.flsenate.gov



NOTE

ELECTIONS
ARE IN
NOV. 2018.
PLEASE
CHECK
ONLINE
FOR
UPDATED
ELECTED
OFFICIAL.

U. S. CONGRESS

Florida State Senator
Bill Nelson
225 E. Robinson Street, Suite 410
Orlando, FL 32801
407-872-7161
(Orlando Office)
www.billnelson.senate.gov

Florida State Senator
Marco Rubio
201 S. Orange Avenue, Suite 350
Orlando, FL 32801
407-254-2573
www.rubio.senate.gov/public

District 9 Congress
Darren Soto
804 Bryan Street
Kissimmee, FL 34741
407-452-1171
<https://soto.house.gov/contact>

HOUSE OF REPRESENTATIVES

Representative Josie Tomkow
District 39
315 Pontotoc Street
Auburndale, FL 33823
863-968-5666
josie.tomkow@myfloridahouse.gov
www.josietomkow.com

Representative Mike La Rosa
District 42
1224 10th Street
St. Cloud, FL 34769
407-891-2555
mike.larosa@myfloridahouse.gov
www.mikelarosa.com

Representative John Cortes
District 43
231 Ruby Avenue, Suite A
Kissimmee, FL 34741
407-846-5009
john.cortes@myfloridahouse.gov
www.myfloridahouse.gov

EMERGENCY SERVICES

911 Emergency – 911

2-1-1 Community Resource (United Way) – 211

1940 Traylor Blvd., Orlando, FL 32804

407-835-0900

Text Zip Code to 898-211 (txt211)

www.hfuw.org

Catholic Charities of Central Florida

771 N. Semoran Blvd., Orlando, FL 32807

888-658-2828 • 407-658-1818

www.cflcc.org

Assists with Adoption, Food Bank, Emergency Services, Homelessness and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance and other miscellaneous services.

Emergency Travel Information – 511

www.fl511.com

FEMA

1-800-621-FEMA

1-800-427-5593 (TTY)

www.fema.gov

Contact for Shelter Information, flooding, and any other emergency situation within Osceola county.

Lifeline – Suicide Crisis

407-425-2624

National Suicide Prevention Lifeline

800-273-8255 - Main

www.suicidepreventionlifeline.org

Osceola County Emergency Services

2586 Partin Settlement Road, Kissimmee, FL 34744

407-742-9000

www.osceola.org

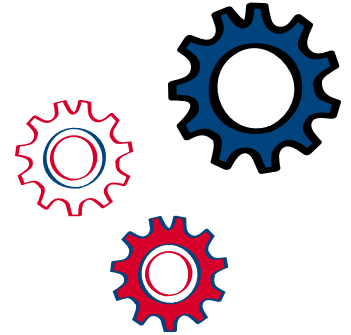
Contact for Shelter Information, flooding, and any other emergency situation within Osceola county.

Red Cross

5 North Bumby Avenue, Orlando, FL 32803

407-894-4141

www.redcross.org



EMPLOYMENT ASSISTANCE

Career Source (One Stop Career Center)

1392 E. Vine Street, Kissimmee, FL 34744

407-705-1555

www.careersourcecentralflorida.com

www.employflorida.com

E2E Empowerment to Employment

704 Generation Point, #101, Kissimmee, FL 34744

407-933-0870

www.communityvision.org

Programs to get the unemployed back on track

Goodwill Job Center

1356 E. Vine Street, Kissimmee, FL 34744

407-847-0696

www.goodwill.org/find-jobs-and-services/find-a-job

Employment Assistance Program

People Ready

2219 Irlo Bronson Memorial Highway, Kissimmee, FL 34744

407-944-1440

www.peopleready.com

Work Today – Paid Today (Day Labor)

Unemployment Benefits

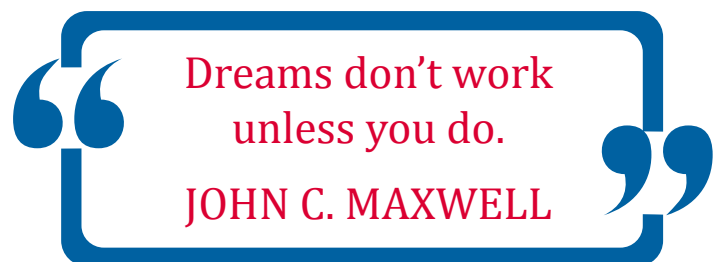
(Claims and Benefits)

1-800-204-2418

<http://www.floridajobs.org/job-seekers-community-services/reemployment-assistance-center/claimants/apply-for-benefits>

To Report Unemployment Fraud

800-342-9909



FINANCIAL ASSISTANCE

All Family Resource Center

120 Broadway Avenue, Suite 206, Kissimmee, FL 34741
321-206-6560
www.allfamilyresourcescenter.com

Catholic Charities of Central Florida

1819 N. Semoran Blvd., Orlando, FL 32807
1-888-658-2828 • 407-658-1818
www.cflcc.org
Assists with Adoptions, Food Bank, Emergency Services, Homeless and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance.

Clearpoint Credit Counseling Solutions (formerly CredAbility)

1-800-251-CCCS (2227)
www.clearpoint.org
National nonprofit credit counseling agency. Debt Management Programs, Student Loan Counseling, Foreclosure Prevention, Pre-Purchase and Post-Purchase Counseling, Reverse Mortgage Counseling, Rental Counseling, Bankruptcy Counseling, Education Seminars, and more.

FEMA

1-800-621-FEMA
1-800-427-5593 TTY/TDY
www.fema.gov
Contact for Shelter Information, flooding, and any other emergency situation within Osceola county.

Jewish Family Services

2100 Lee Road, Winter Park, FL 32789
407-644-7593
www.jfsorlando.org
Offers a food bank, rental assistance and counseling services on a sliding scale.

Low Income Home Energy Assistance Program (LIHEAP)

407-933-9540
<https://benefitsapplication.com>
Assistance with Utility Bills

Mustard Seed of Central Florida

12 Mustard Seed Lane, Orlando, FL 32810
407-875-2040
www.mustardseedfla.org
Provides families in need with furniture that may include a sofa, beds, table, chairs, a dresser or shelves and clothing.

Osceola County Human Services

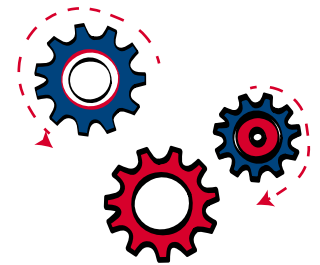
330 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-8400
www.section-8-housing.org
Section 8 housing, state housing initiative partnership (SHIP), Community Development Grant

St. Luke's United Methodist Church

4851 S. Apopka Vineland Road, Orlando, FL 32819
407-876-4991 ext. 345
www.st.lukes.org
Assists with paying rent and utilities.

Saint Vincent de Paul

770 S. Orange Blossom Trail, Apopka, FL 32703
407-880-3126
www.svdporlando.org
Assists those in financial difficulties with rent, utility, housing deposits and/or car donations.



When your values are clear to you, making decisions becomes easier.

ROY E. DISNEY

Christian



An experiment was once conducted to demonstrate how easy it is to mold insect (and animal for that matter) behavior. The idea was simple. A jar was filled with fleas and then sealed. The fleas hopped desperately....

For more on this story, visit www.communityvision.org

E2E – Employment to Empowerment

- Employment Workshops
- Career Development
- Free Skills Enrichment Training

Empowerment
2Employment

FOOD ASSISTANCE

A Place for Grace

1209 Florida Avenue, St. Cloud, FL 34769

407-593-2969

www.aplace4grace.com

Clothes, food, personal hygiene items, spiritual counseling

Central Florida Community Breadbasket, Inc.

1535 Immokalee Street, Intercession City, FL 33848

407-343-9305

Community Hope Center

2198 Four Winds Blvd., Kissimmee, FL 34746

321-677-0245

www.hope192.com

See page 38

First Christian Church/DOC - BVL

(Primer Iglesia Christiana de Kissimmee Assembly of God)

2440 Boggy Creek Road, Kissimmee, FL 34744

407-348-6461 - Saturday (call first)

Green Bag Project

1503 Legends Drive, Champions Gate, FL 33896

407-396-0730

www.green-bag-project.org

Provides weekend meals for homeless children

Holy Redeemer Catholic Church

1603 Thacker Avenue, Kissimmee, FL 34741

407-847-2500

www.hredeemer.org

Miracle Temple Ministries

4390 Old Pleasant Hill Road, Poinciana, FL 34758

407-343-1644

Mt. Zion Seventh Day Adventist Church

2123 N. Smith Street, Kissimmee, FL 34744

407-847-0095

New Faith Community Church

5000 Holopaw Road, Holopaw, FL 34773

407-892-1285

www.new-faith.com

Osceola Christian Ministries

700 Union Street, Kissimmee, FL 34744

407-944-9968

Osceola Council on Aging Food Bank

700 Generation Point, Kissimmee, FL 34744

407-846-8532

www.osceolagenerations.org

See page 38

Salvation Army

2198 Four Winds Blvd., Kissimmee, FL 34746

863-427-6118

www.salvationarmyflorida.org

Solid Rock Church of God

1904 North Michigan Avenue, Kissimmee, FL 34741

407-847-3500

St. Cloud Community Food Pantry

901 Missouri Avenue, St. Cloud, FL 34769

407-892-7070

www.stcloudpantry.org

St. Rose of Lima Catholic Church

3860 Pleasant Hill Road, Kissimmee, FL 34746

407-932-5004

www.srlcc.org

The Altar Saint Cloud Vineyard

1215 Old Hickory Tree Road, St. Cloud, FL 34771

407-892-1668

www.thealtarchurch@outlook.com

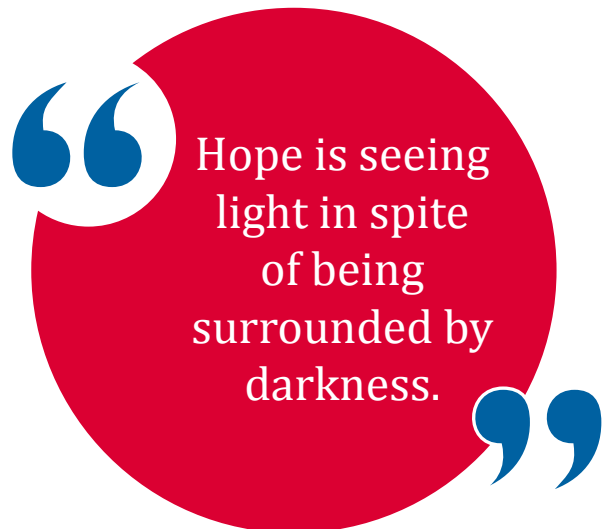
Food Bank, Access Florida location, and hot meals

Welcome Table Ministries

3680 Fountainebleau Blvd., Kissimmee, FL 34746

407-932-0767

Provides Gift Cards to local grocery stores for those seeking Food Assistance.



HEALTH SERVICES

AIDS Hotline, CDC National Hotline
1-800-232-4636

All Family Resource Center
120 Broadway Avenue, Suite 206, Kissimmee, FL 34741
321-206-6560
www.allfamilyresourcecenter.com
Free HIV Testing.

Osceola Council on Aging
700 Generation Point, Kissimmee, FL 34744
407-846-8532
www.osceolagenerations.org
See page 38

Dental Care Access Foundation
407-898-1525

**Dental Assistance for Uninsured Adults –
Osceola Christian Ministries**
700 Union Street, Kissimmee, FL 34741
407-944-9968
www.osceolachristian@embarqmail.com
*Osceola Christian Ministries offers free Extractions/Fillings to
uninsured adults who are less than 200% of federal poverty level.*

**Department of Veteran's Affairs
Kissimmee Community Outpatient Clinic**
2285 N. Central Avenue, Kissimmee, FL 34741
407-518-5004
www.orlando.va.gov

Florida Department of Health - Osceola County
1875 Fortune Road, Kissimmee, FL 34744
407-343-2000
www.osceola.floridahealth.gov
*School health, Immunizations, WIC, Healthy Start, Tobacco
Prevention, Environmental Health, Infectious Disease, HIV/Aids*

WIC at St. Cloud
1050 Grape Avenue, St. Cloud, FL 34769
407-343-2085
Nutrition program for women & children under 5

WIC at Poinciana
109 North Doverplum Avenue, Poinciana, FL 34758
407-343-2085
Nutrition program for women & children under 5

Grace Medical
51 Pennsylvania Street, Orlando, FL 32806
407-936-2785
www.gracemedicalhome.org

Healing the Children
407-877-9311
www.healingthechildren.org
Pediatric medical/surgical care for children with uninsured families

Healthy Start Coalition of Osceola County
1014 Pennsylvania Avenue, St. Cloud, FL 34769
407-891-9199
www.healthystartosceola.org

Home Instead of Orange and Osceola
407-445-8885 • 1-888-383-3539
www.homeinstead.com
Provide caregivers

Hope and Help
707 Mendham Blvd., Suite 104, Orlando, FL 32825
407-645-2577
www.hopeandhelp.org
Case management, supported services to HIV individuals

Hospital Homebound
407-343-8703
www.osceolaschools.net
*Additional information can be obtained at the
Exceptional Student Education office.*

JMJ Life Center
944 East Osceola Parkway, Kissimmee, FL 34744
407-201-5085
www.jmjpc.org

Medicare Health Insurance
1-800-633-4227
www.medicare.gov

**McCormick Research Institute
Heavenly Hooves and Horses & Heros**
4651 Rummell Road, St. Cloud, FL 34771
407-933-7433
www.McCormick.us
*Provides equine-assisted therapies to veterans and individuals
with disabilities.*

Mid Florida Metro Treatment-Detox
306 E. Oak Street, Suite 1, Kissimmee, FL 34744
407-933-8331
www.methadonetreatment.com

National Marrow Donor Program
1-800-MARROW-2 • 1-800-627-7692
www.bethematch.org
National Bone Marrow Registry/Donation of Bone Marrow

One Blood – Florida Blood Centers
1029 N. John Young Pkwy., Kissimmee, FL 34741
407-847-5747
www.oneblood.org
Blood Donation Location for Osceola County

Orange Blossom Family Health

232 North Orange Blossom Trail Orlando, Florida 32805

Medical: 407-428-5751**Dental: 407-428-1672****Orange Blossom Family Health Clinic**

2198 Four Winds Blvd., Kissimmee, FL 34746

407-770-0430www.orangeblossomfamilyhealth.org*Affordable patient centered services for all community members regardless of their financial status***Osceola County Christian Ministry Center - Clinic**

700 Union Street, Kissimmee, FL 34741

407-944-9968*Free Clinic for Uninsured – Adults***Osceola Pregnancy Center**

1340 W. Columbia Street, Kissimmee, FL 34741

407-846-9101*Counseling, baby items provisions, Information and Referral***Park Place Behavioral Health**

506 Park Place Blvd., Kissimmee, FL 34741

407-846-0023www.ppbh.org*Baker Act Receiving Facility for Osceola County***Planned Parenthood of Greater Orlando**

610 Oak Commons Blvd., Kissimmee, FL 34741

407-246-1788www.plannedparenthood.org*For Low-Cost Reproductive Health***ROCK (Reduce Obesity in Central Florida Kids)**

2461 W. State Road 426, #2041, Ovideo, Florida 32765

407-977-1610www.rockfl.org*Nutrition education and physical activities for providers and community members***Shepherd's Hope**

101 S Westmoreland Drive, Orlando, FL 32805

4851 S. Apopka-Vineland Road, Orlando, FL 32819

407-876-6699www.shepherdshope.org*Medical care for homeless and uninsured***St. Thomas Aquinas Medical Clinic**

510 Brown Chapel Road, St. Cloud, FL 34769

407-593-1256*Medical Clinic for uninsured residents of Osceola County Every Wednesday. First Come First Serve. Doors open at 3:30.***SWAT Students Working Against Tobacco****407-343-2170 • 850-245-4144 Tallahassee****TransLife**

6015 S. Lake Destiny Road, Suite 400, Maitland, FL 32751

800-443-6667www.translife.org*Tissue and Organ Donation Services***Visiting Nurse Association****800-518-1312**www.vnaflorida.org

HOSPITALS

Florida Hospital Celebration Health

400 Celebration Place, Celebration, FL 34747

407-303-4000www.celebrationhealth.com**Florida Hospital - Kissimmee**

2450 N. Orange Blossom Trail, Kissimmee, FL 34744

407-846-4343www.Floridahospital.com**Osceola Regional Medical Center**

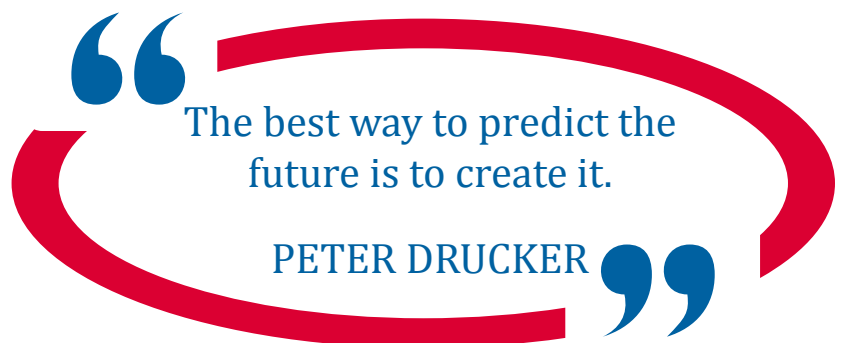
700 W. Oak Street, Kissimmee, FL 34741

407-846-2266www.osceolaregional.com**Poinciana Medical Center**

325 Cypress Parkway, Kissimmee, FL 34743

407-530-2000www.poincianamedicalcenter.com**St. Cloud Regional Medical Center**

2906 17th Street, St. Cloud, FL 34769

407-892-2135www.stcloudregional.com

HOMELESS SERVICES

A Place for Grace

1209 Florida Avenue, St. Cloud, FL 34769

407-593-2969

www.aplace4grace.com

Clothes, food, personal hygiene items, spiritual counseling

Cornerstone Family Church

2925 Canoe Creek Road, St. Cloud, FL 34772

407-892-3300

www.cornerstonefamily.com

Offers free hot meals

Fighting for our Heroes Foundation

2763 Scarborough Drive, Kissimmee, FL 34744

407-300-7102

www.fightingforourheroesfoundation.org

Homeless Veterans Outreach. Call First.

First United Methodist Church

1000 Ohio Avenue, St. Cloud, FL 34769

407-892-6128

www.firstchurchstcloud.org

Offers free hot meals. Cold shelter when the temperature drops below 40 degrees.

JJCC Assembly of God

1406 Eastern Avenue, St. Cloud, FL 34769

407-414-9683

Offers free hot meals

St. Luke and St. Peter Episcopal Church

2745 Canoe Creek Road, St. Cloud, FL 34772

407-892-3227

www.lukeandpeter.org

Offers free hot meals

Salvation Army Orlando

624 Lexington Avenue, Orlando, FL 32804

407-423-8581

www.salvationarmyorlando.org

Offers a Men's Shelter and a Woman's Shelter in Orlando for homeless individuals.

The Altar Saint Cloud Vineyard

1215 Old Hickory Tree Road, St. Cloud, FL 34771

407-892-1668

www.altarvineyard.com

Food Bank, Access Florida location, and hot meals

The Transition House

3800 5th Street, St. Cloud, FL 34769

407-892-5700 ext. 104

www.thetransitionhouse.org

Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health and Residential Services.

HOUSING SUPPORT

Coalition for the Homeless

18 N. Terry Avenue, Orlando, FL 32801

407-426-1250

www.centralfloridahomeless.org

Community Hope Center

2198 Four Winds Blvd., Kissimmee, FL 34746

321-677-0245

www.hope192.com

See page 38

Covenant House Florida

5931 E. Colonial Drive, Orlando, FL 32807

407-482-0404

www.covenanthousefl.org

Provides emergency shelter, transitional housing and walk-in services to youth 18-20 and teen parents and their babies.

Habitat for Humanity of Greater Orlando

4116 Silver Star Road, Orlando, FL 32808

407-648-4567

www.habitatosceola.org

HOME

924 Determination Way, #102, Kissimmee, FL 34741

407-932-0943

www.aspirehealthpartners.com

Transitional housing and related services for homeless families

Orange County Youth Shelter

1800 E. Michigan Street, Orlando, FL 32806

407-836-7626

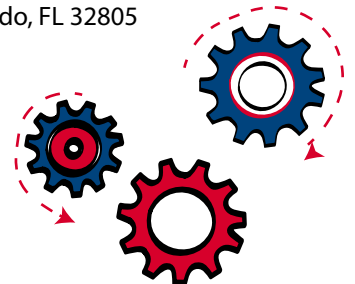
Ages 12-18

Orlando Rescue Mission

1521 W. Washington Street, Orlando, FL 32805

407-422-4855

www.ourm.org



Osceola County Human Services

330 N. Beaumont Avenue, Kissimmee, FL 34741

407-742-8400

www.osceola.org/agencies-departments/human-services

Housing assistance; Section 8

The Salvation Army

400 W. Colonial Drive, Orlando, FL 32804

(Women/children shelter)

624 Lexington Avenue, Orlando, FL 32804

(Men's shelter)

407-423-8581 Ext. 26480

www.salvationarmy.org

JUVENILE JUSTICE

CINS/FINS Program

Children's Home Society

2653 Michigan Avenue, Kissimmee, FL 34744

407-846-5220

www.chsfl.org

Provides assistance and professional counseling services for youth, and their families, who are troubled or who just need additional support and mentoring.

Eckerd Project Bridge

Project Bridge Transition Services

8125 Laurel Hill Drive, Orlando, FL 32818

407-297-1696

www.eckerd.org

Florida Department of Juvenile Justice

Incident Hotline: 1-800-962-2873

www.djj.state.fl.us

Florida Youth Challenge Academy

5629 State Rd. 16 West, Bldg. 3800, Starke, FL 32091

904-682-4000 • 1-866-276-9304

www.floridayouthchallengeacademy.org

Voluntary 6 month residential placement for youth 16 yrs and older.

New Beginnings Educational Complex

2320 New Beginnings Road, Kissimmee, FL 34744

407-518-8140

Orange Regional Juvenile Assessment &

Detention Center

2800 S. Bumby Avenue, Orlando, FL 32806

407-897-2800

Osceola County Clerk of the Courts

2 Courthouse Square, Kissimmee, FL 34741

407-742-3575

Information and services regarding Juvenile Dependency or Delinquency

Teen Court

2 Courthouse Square, Suite 3100, Kissimmee, FL 34741

407-742-2465

<http://www.ninthcircuit.org/about/divisions/juvenile-court/teen-court>

“
Never too young to start an empire.
Never too old to chase a new dream.
”

LEGAL SERVICES

Catholic Charities of Central Florida

1771 N. Semoran Blvd., Orlando, FL 32807

888-658-2828 • 407-658-1818

www.cflcc.org

Assists with Adoption, Food Bank, Emergency Services, Homelessness and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance and other miscellaneous services.

Community Legal Services of Mid-Florida

800 N. Main Street, Kissimmee, FL 34744

407-847-0053

www.clsmf.org

Legal assistance for low income individuals

Florida Department of Revenue

3101 W. Vine Street, Suite 105, Kissimmee, FL 34741

1-800-622-5437 (case status)

1-877-769-0251 (payment)

<http://dor.myflorida.com>

Child Support, Establish paternity

Immigration Legal Aid of Orange County Bar Assoc.

100 E. Robinson Street, Orlando, FL 32801

407-841-8310

www.legalaidocba.org

Office of Public Defender

2 Courthouse Square, Suite 1600, Kissimmee, FL 34741

407-742-7100

www.orlandopubdef.com

Office of the State Attorney

2 Courthouse Square, Suite 3500, Kissimmee, FL 34741

407-742-5200www.sao9.net**Osceola County Bar Association**

P. O. Box 451615, Kissimmee, FL 34745

1-800-342-8011www.osceolabar.org

The Osceola County Bar Association published its objectives in its original constitution: to maintain the honor and dignity of the profession and to cultivate professional ethics among its members and to discuss legal topics of general interest.

Osceola County Jail

402 Simpson Road, Kissimmee, FL 34744

407-742-4444www.osceola.org**Osceola County Pre-Trial Release Office**

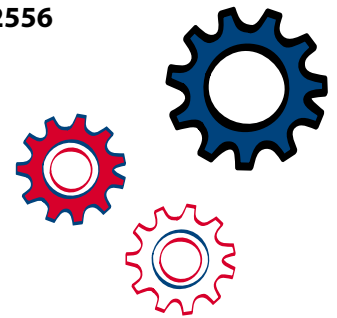
402 Simpson Road, Kissimmee, FL 34744

407-742-4550www.osceola.org**Osceola County Probation**

317 Church Street, Kissimmee, FL 34741

407-742-4700www.osceola.org**FAMILY COURT SERVICES PROGRAMS - 2 Courthouse Square, #3100, Kissimmee, FL 34741****Adult Drug Court****407-742-2431****Injunctions Processing Unit****407-742-2464****Teen Court****407-742-2465****Children's Visitation Center****407-742-2467****Juvenile Drug Court****407-742-2518****Unified Family Court****407-742-2556****Court Administration****407-742-2400****Mediation (Dispute Resolution)**

2 Courthouse Square, Room 1400, Kissimmee, FL 34741

407-742-2451**Family Court Case Management****407-742-2419****LGBT OUTREACH/SERVICES****Equality Florida**

P. O. Box 13184, St. Petersburg, FL 33733

813-870-3735www.eqfl.org*Civil Rights***LGBT National Help Center****1-888-843-4564**www.lgbthotline.org**LGBT Intimate Partner****Violence Hotline****800-500-1119 Main****800-621-4202 TTY****PFLAG**

P. O. Box 141312, Orlando, FL 32814

407-236-9177www.pflagorlando.org**The Center Kissimmee**

21 W. Monument Avenue, Kissimmee, FL 34471

407-201-2544www.thecenterorlando.org*HIV, HEP C, STD testing & counseling***The Trevor Project****1-866-488-7386**www.thetrevorproject.org

24 hour emergency counseling for LGBT individuals in crisis, feeling suicidal, or just needing someone to talk to in a judgment-free zone.

Transgender Housing Networkwww.transhousingnetwork.com

Assists Transgender Individuals to find temporary housing near their area.

TransLifeLine**877-565-8860**www.translifeline.org

For those struggling with gender identity, self-harm prevention, and assistance to the transgender community.

NEW/SMALL BUSINESS SERVICES

City of St. Cloud Downtown Business Association

4700 Neptune Road, St. Cloud, FL 34769

407-891-6700 ext. 6735

www.stcloud.org

Downtown Business Association of Kissimmee

www.dbakissimmee.com

Business association that helps keep downtown Kissimmee active and functional.

Kissimmee/Osceola County Chamber of Commerce

1425 E. Vine Street, Kissimmee, FL 34744

407-847-3174

www.kissimmeechamber.com

Works to improve the business community and assisting to make small/large businesses more profitable.

Kissimmee Main Street

421 Broadway Avenue, Kissimmee, FL 34741

407-846-4643

www.kissimmeemainstreet.com

To preserve and enhance Historic Downtown Kissimmee for the enrichment of present and future

Osceola County Sheriff's Office

Business Watch / Security Inspections

2601 E. Irlo Bronson Mem Hwy., Kissimmee, FL 34744

407-348-1190

www.osceolasheriff.org

Neighborhood Watch Program for Businesses and Free security inspection by specially trained crime prevention deputies on ways to inexpensively remove opportunities for burglaries.

St. Cloud Chamber of Commerce

1200 New York Avenue, St. Cloud, FL 34769

407-892-3671

www.stcloudflchamber.com

Creating community and business prosperity through education, advocacy and well-planned development.

St. Cloud Main Street

903 Pennsylvania Avenue, St. Cloud, FL 34744

407-498-0008

www.stcloudmainstreet.org

Small Business Development Center (SBDC)

1425 E. Vine Street, Kissimmee, FL 34744

407-847-2425

www.bus.ucf.edu/sbdc

Provides free one-on-one Business Consulting. Accounting, Finance, Marketing, Operations, New Venture Planning, and Technical Assistance for Small/New Business Owners. Located inside the Kissimmee Chamber of Commerce.

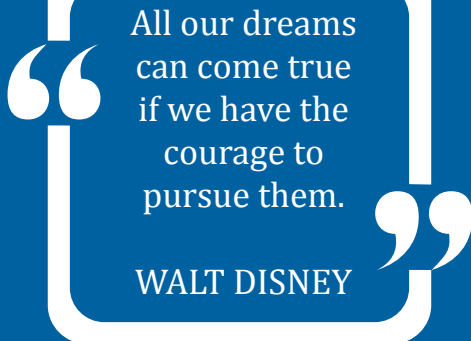
UCF Business Incubator

111 E. Monument Avenue, Suite 401, Kissimmee, FL 34741

407-343-4300

www.incubator.ucf.edu

Helps start-up companies reach their potential faster by providing entrepreneurs with resources, management consultations, business services/equipment, office space with flexible leases, technology support, and assistance in obtaining financing.



All our dreams can come true if we have the courage to pursue them.

WALT DISNEY

Leadership Osceola

What is a community if not for good leaders?

Recognizing the need to grow leaders from within our community, Leadership Osceola County was created in 1989 to build civic engagement and develop leaders responsible for guiding Osceola county for years to come. Over the course of 12 weeks, participants are introduced to our community in a unique and exciting way. Through real life experiences, the class



For more on this story, visit www.communityvision.org

Leadership Osceola

- Leadership Development
- Civic Engagement
- Creating Community Champions

RECRUITMENT SERVICES

Air Force Recruitment

1327 E. Osceola Pkwy., Kissimmee, FL 34744

407-944-4371

www.airforce.com

Army Recruitment

1327 E. Osceola Pkwy., Kissimmee, FL 34744

407-846-0136

www.goarmy.com

Coast Guard Recruitment

8427 S. John Young Pkwy., Orlando, FL 32819

407-352-3897

www.gocoastguard.com

Marines Recruitment

1327 E. Osceola Pkwy. Ste B., Kissimmee, FL 34744

407-933-2581

www.marines.com

Navy Recruitment

1329 E. Osceola Pkwy., Suite A, Kissimmee, FL 34744

407-846-1499

www.navy.com



Innovation distinguishes between a leader
and a follower. STEVE JOBS



RESIDENTIAL SERVICES

**Toho
Water
Authority**



bringing you life's
most precious resource

951 Martin Luther King Jr. Blvd., Kissimmee, FL 34741

407-944-5000 • www.tohowater.com

811 - Call Before You Dig

City of Kissimmee Access Osceola

Channel 495 – Brighthouse Networks

Duke Energy

1-800-700-8744

www.duke-energy.com

Kissimmee Utility Authority (KUA)

407-933-7777

www.kua.com

Neighborhood Crime Watch

Kissimmee Police Department

101 Church Street, Kissimmee, FL 34741

407-847-2821

www.kissimmee.org

For those that live within

Kissimmee City Limits.

Neighborhood Crime Watch

Osceola County Sheriff's Office Community Services

2601 E. Irlo Bronson Mem. Hwy. Kissimmee, FL 34744

407-348-1100

www.osceolasheriff.org

For those that live in County Patrolled Areas.

Neighborhood Crime Watch

St. Cloud Police Department

4700 Neptune Road, St. Cloud, FL 34769

407-891-6700 ext. 6735

www.stcloud.org

For those that live within Saint Cloud City Limits.

Orlando Utilities Commission (OUC)

407-423-9018

www.ouc.com

Residential Security Inspections

Osceola County Sheriff's Office

2601 E. Irlo Bronson Mem. Hwy.

Kissimmee, FL 34744

407-348-1100

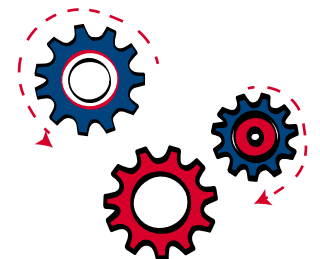
www.osceolasheriff.org

Free security inspection by specially trained crime prevention deputies on ways to inexpensively remove opportunities for burglaries.

TECO Peoples Gas

1-877-832-6747

www.peoplesgas.com





OSCEOLA COUNTY HUMAN SERVICES

VISION

To become the leading source of human service needs and the liaison of community resources for Osceola County

MISSION

To build a better community by encouraging civic engagement, providing excellent customer service, and creating economic empowerment that leads to sustainable communities

330 N. Beaumont Avenue
Kissimmee, FL 34741
Tel: 407-742-8400 Fax: 407-742-8431
www.osceola.org

SERVICES FOR OSCEOLA COUNTY CITIZENS!

COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG)

Established in 1974, the CDBG program was designed to assist low to moderate income neighborhoods and persons. Funding can be used for public infrastructure, public improvements, public facilities, public services and economic development projects.

Owner-Occupied Housing Rehabilitation:

This program was designed to assist income eligible homeowners with necessary repairs to improve their safety and well-being by helping to preserve the structural integrity of the home. Assistance is provided in the form of a deferred loan that will be forgiven after a period of time during which the home must remain owner-occupied and insured. The scope of the rehabilitation may not exceed \$50,000. A current waiting list may be in use.

Did You Know? The Osceola County Community Development Block Grant program has spent more than \$738,000 assisting families with rehab projects since 2015!

Eviction Prevention/Rental Program

Depending on availability of funding, rental assistance and/or rental utility deposit assistance for eligible families will be provided to residents in jeopardy of being evicted and/or to rehouse Osceola residents who are homeless.

Did You Know? The Osceola County Community Development Block Grant program averages helping nearly 20 families per year with eviction prevention assistance!

COMMUNITY SERVICE AGENCY GRANT PROGRAM

PURPOSE

Several years ago, the Board of County Commissioners instituted the Community Service Agency Grant Program. These competitive grants are intended to provide funding to organizations providing services that improve the quality of life for residents of Osceola County in at least one of the following ways:

- Providing a unique service that enhances the mental and physical health of residents;
- Providing a unique service that builds an educated and sustainable community;
- Providing a unique service that demonstrates the ability to assist a segment of population experiencing unemployment, homelessness, in order to develop skills that will support sustainability.

Applications for the grant are received in the spring of each year. Additional details are available on the website at www.osceola.org/agencies-departments/human-services/CSA-Grant-Application.stml.

Did You Know? During the past several years, the Osceola County Community Service Agency Grant program has allocated more than \$2,400,000 to support local non-profit agencies in Osceola County!

HOME INVESTMENT PARTNERSHIP PROGRAM (HOME)

The HOME program was created by the National Affordable Housing Act of 1990 to provide decent affordable housing to lower-income households, expand the capacity of the nonprofit housing providers, and strengthen the ability of local governments to provide housing with the assistance of the private sector.

Eligible programs include homeowner rehabilitation, homebuyer assistance, rental development in the form of new construction or rehabilitation, and tenant based rental assistance. Osceola County has prioritized rental development as its number one strategy in order to increase the availability of affordable rental units.

For additional information about CDBG and HOME program funding, email cdbg@osceola.org or visit www.osceola.org/agencies-departments/human-services/

Did You Know? Osceola County recently used funding from the Home Investment Partnership Program to purchase property for the Cameron Preserve 100 unit affordable housing development!

HOMELESS SERVICES

As part of the regional Continuum of Care, Osceola County works closely with local and regional partners to address the needs of the homeless and precariously housed families and individuals in our region. We have programs that range from helping the chronically homeless individual into permanent supportive housing, to programs that offer short term rental assistance to families living in hotels on W192.

We also work vigorously to prevent homelessness from occurring, and have eviction prevention programs to assist families on the verge of eviction. In addition, recognizing that poverty is one of the greatest causes of homelessness, Osceola County partners with local agencies who provide training and education that will allow residents to improve their income and remain stably housed.

OUR SERVICES INCLUDE:

- Homeless Prevention
- Rental Assistance
- Rapid Re-Housing
- Case Management

Did You Know? Osceola County has assisted over 160 families with rental assistance over the last three years!

SECTION 8 HOUSING PROGRAM

WHAT IS OUR MISSION?

- To provide affordable housing that is decent, safe and sanitary;
- To be stewards of public funds, and;
- To serve all customers with respect

The Section 8 program provides assistance for low income families in the private rental market through the Housing Assistance Payment Program (HAP).

GOALS

- Expand the supply of assisted living
- Improve the quality of assisted housing
- Increase assisted housing choices
- Promote self-sufficiency and asset development of assisted households
- Ensure equal opportunity and affirmatively further fair housing

Program participation normally pays no more than 30% of monthly adjusted income towards rent and utilities. The Housing Assistance Payment subsidizes the balance of the rent to the property owner.

Did You Know? Osceola County is assisting over 1,500 families with Section 8 housing assistance!

SOCIAL SERVICES

The Social Services office administers contracts and provides funding for programs mandated by the State of Florida, and also provides programs directly or indirectly through community partnerships to the citizens of Osceola County. These include the following:

INDIGENT DIRECT CREMATION

This program provides for the cremation or burial of qualified indigent families and unclaimed deceased persons who died within Osceola County boundaries. Indigent Direct Cremation is the preferred method of disposition as per the adopted resolution. Assistance is provided only if there are absolutely no other resources available.

Did You Know? Osceola County assists an average of more than 50 families each year with cremation or burial assistance!

COMMUNITY PARTNERSHIP – ACCESS FLORIDA

The Social Services office partnership with the Florida Department of Children and Families (DCF) is for the purpose of serving as an access point for applicants and recipients of the ACCESS Florida programs such as Supplemental Nutrition Assistance Program (SNAP), Temporary Cash Assistance, Medicaid and other internet automated application programs administered by DCF.

EYEGLOSS PRESCRIPTION CERTIFICATE PROGRAM FOR SENIORS

This program assists low income uninsured seniors, 55 years of age and over, with the purchase of a pair of prescribed eyeglasses once every two years.

Did You Know? Osceola County has provided nearly 350 seniors with eyeglasses!

FREE PRESCRIPTION DRUG DISCOUNT CARD

The County provides a free prescription drug discount card that offers discounts on prescriptions, and for a low cost subscription, people can get discounts on health and dental services. Any Osceola County resident who does not have prescription coverage can use this program, and even those with insurance coverage can still benefit from the discount card in cases where their plan does not cover some of their medications. The discount card can be utilized at any pharmacy in the area. People can obtain a card at the Human Services Department or can print one from this web page: www.nacorx.com

Did You Know? Hundreds of Osceola County residents each year use the prescription discount card!

STATE HOUSING INITIATIVE PROGRAM (SHIP)

The SHIP program has several strategies that assist very-low and low income households with affordable housing needs.

OWNER-OCCUPIED HOUSING REHABILITATION

Designed to assist income eligible homeowners with necessary repairs to improve safety and well-being of the occupant. The program provides assistance to preserve the structural integrity of the home. Assistance is provided in the form of a deferred loan that will be forgiven after a period of time during which the home must remain owner-occupied and insured. The scope of the rehabilitation will be based on structural needs and safety/healthy needs not to exceed \$50,000. A current waiting list may be in use.

Did You Know? The Osceola County SHIP program has spent more than \$1.2M assisting families with rehab projects over the last three years!

DOWN PAYMENT ASSISTANCE PROGRAM

In order to be eligible to apply when the program is accepting applications, the following pre-qualification requirements must be met:

- Complete a 12-hour First Time Homebuyers Education Course provided by Osceola County Extension Services.
- Pre-qualify for a mortgage with one of Osceola County's participating lenders.

Applicant must contribute at least \$1,000 of personal funds toward the down payment/closing costs. The single family residence, townhouse or condominium must be located in Osceola County. Housing that will require extensive rehabilitation is generally not considered for this program.

Down payment assistance is provided as a deferred payment loan that will be forgiven after a period of time during which the applicant must reside in the home. If the home is refinanced, sold, transferred, or no longer occupied by the owner, the unused portion of the assistance must be paid back to the program.

Did You Know? The Osceola County SHIP program has spent more than \$550,000 providing families with down payment assistance for the purchase of a home over the last three years!

EVICTION PREVENTION/RENTAL ASSISTANCE PROGRAM

Depending on availability of funding, rental assistance and/or rental/utility deposit assistance for income qualified families will be provided to Osceola County residents in jeopardy of being evicted and/or to rehouse Osceola residents who are homeless.

Did You Know? Osceola County's SHIP program assists more than 30 families per year with housing!

VETERANS SERVICES

The mission of the Veteran's Services Program is to provide comprehensive services to veterans, their widows, and their dependents, while obtaining the greatest possible benefits for our client base, without regard to race, religion, national origin, age, sex, and physical or mental disabilities. Our Veterans Services staff provide the one-on-one assistance necessary to help our local Veterans navigate the system and gain access to the services they deserve.

SERVICES INCLUDE

- Disability Claims Processing
- VA Home Loan Programs
- Burial Benefit Claims
- Educational Claims Processing
- Pension & Widows Pension Processing
- Appeals

Did You Know? Osceola County's Veterans Services team assists nearly 2,000 people each year!

Have a question?
Check out the Citizen Action Center
(www.osceola.org/govqa.shtml)
or call us at 407-742-2ASK(2275)



Did you know that Osceola County was created in 1887 and that it is more than 1,500 square miles in area?

Did you know that in the late 19th century Osceola County was a transportation hub for riverboats and the railroad?

OSCEOLA COUNTY DEPARTMENTS!



Osceola County Animal Services provides services that include animal adoption, animal cruelty and bite investigations, animal trapping of nuisance animals, County license tags for your pets, and information on pet related citations you could be issued. We also love volunteers, so call us or check out our webpage for more information!

3910 Old Canoe Creek Rd., St. Cloud, Florida 34769
(407) 742-8000 osceolacountypets.com



Osceola County Emergency Management Hurricane Center helps you be prepared for hurricane season! Preparing in advance for a hurricane can determine not only how safely and comfortably you ride out the storm, and also the days and weeks after the storm has passed. Take a look at our website to learn how you can prepare in the days and weeks before a hurricane.

2586 Partin Settlement Road, Kissimmee, FL 34744
(407) 742-9000 emdo@osceola.org
www.osceola.org/agencies-departments/emergency-management/hurri-



Osceola County Parks and Recreation promotes quality of life experiences that will enhance the health and well being of our residents and visitors through participation in our events, world-class sports facilities, and visiting our parks and our outstanding natural resources. Osceola County is a great place to live, vacation and especially to get out and play!

1 Courthouse Square, Suite 1100, Kissimmee, FL 34741
(407) 742-0200 www.osceola.org/agencies-departments/parks/
Hours of Operation: M - F: 8am - 5pm



Osceola Heritage Park is host to Osceola County's own annual activities and provides a modern-day showplace for meetings, conventions, concerts, stage shows and sporting events. Our venues include the Silver Spurs Arena, the Events Center, Osceola County Stadium, the Heritage Club meeting and party space, the Kissimmee Valley Livestock Shows Pavilion, and more!

1875 Silver Spur Lane, Kissimmee, FL 34744
(321) 697-3333 www.ohpark.com



The Osceola Library System seeks to be the hub of a literate community, with a mission to engage and delight, inform and instruct, and encourage and entertain. The Library is a place where everyone, young or old, is welcome to uncover new interests, connections, or skills; or rediscover past history, old friends, and a favorite story. A library card can take you on a journey limited only by your imagination, so visit the Library, get your card today and let your future take flight!

Check us out online at www.osceolalibrary.org or visit the Library in person! For your convenience, there are 5 full-service Libraries and one satellite Library located in Osceola County. Or you can call us at 407.742.8888, or email us at thelibrary@osceolalibrary.org.

Library Locations and Hours:

Hours of Operation and Locations for the 5 Full-Service Libraries:

Monday – Thursday: 9am – 9pm

Friday – Saturday: 9am – 6pm

Sunday: 12pm – 6pm

Hart Memorial Central & Ray Shanks Law Library

211 East Dakin Avenue
Kissimmee, FL 34741

Buenaventura Lakes Branch Library

405 Buenaventura Blvd.
Kissimmee, FL 34743

Poinciana Branch Library

101 N. Doverplum Avenue
Kissimmee, FL 34758

St. Cloud Branch Library

810 13th Street
St Cloud, FL 34769

West Osceola Branch Library

305 Campus Street
Celebration, FL 34747

Hours of Operation and Location of the Kenansville Branch Library:

Kenansville Branch Library

1154 S. Canoe Creek Road
Kenansville, FL 34739

Wednesday: 10am – 6pm

Friday – Saturday: 10am – 6pm

Closed on Monday, Tuesday, Thursday and Sunday

Did You Know? The Osceola Library System loans nearly one million resources to County residents each year!

The resources we offer include books (English and Spanish collections), DVDs, eBooks and eAudiobooks, research databases, Law Library, children’s books and DVDs, and streaming music and movies!

Services we provide include free Wi-Fi and computers with Internet access, computer classes, ESOL and Citizenship classes, children’s storytimes, science and technology activities and early literacy activities for children, free meeting rooms, and other creative programs and special events for children and adults!

To Register for Your Library Card:

To get a library card, please bring a photo ID and proof of current Osceola County residency to your local branch. A library card is required to check out books, DVDs, and eResources. A library card is not required to use our free Internet, book a meeting space, attend a class, event, or program or browse the collections.

Did You Know? County residents visit our county libraries nearly 900,000 times each year!

PARKS AND RECREATIONAL FACILITIES

OSCEOLA COUNTY - www.osceola.org/agencies-departments/parks/parks-facilities

To contact these service areas, call 407-742-7800

Archie Gordon Memorial Park

420 Buenaventura Blvd., Kissimmee, FL 34743

Austin-Tindall Park

4100 Boggy Creek Road, Kissimmee, FL 34744

BVL Community Park

419 Buenaventura Blvd., Kissimmee, FL 34743

Camp Lonesome Conservation Area

4257 N. Canoe Creek Road, Kenansville, FL 34739

Cherokee Point Conservation Area

2501 Cherokee Road, St. Cloud, FL 34772

Deerwood Community Park

4051 Laurel Avenue., Poinciana, FL 34758

Disney Wilderness Preserve

2700 Scrub Jay Trail, Kissimmee, FL 34759

Hickory Tree Community Park

2361 Old Hickory Tree Road, St. Cloud, FL 34772

Holopaw Community Park

8801 Community Center Road, Holopaw, FL 34773

Holopaw Neighborhood Park

5185 Pierre Avenue, St. Cloud, FL 34773

Kenansville Community Center

1176 S. Canoe Creek Road, Kenansville, FL 34739

Kenansville Neighborhood Park

1176 S. Canoe Creek Road, Kenansville, FL 34739

Lake Lizzie Conservation Area

6495 Old Melbourne Highway, St. Cloud, FL 34771

Lake Runnymede Conservation Area

4600 Rummel Road, St. Cloud, FL 34771

Makinson Island

Lake Tohopekaliga, Kissimmee, FL

Marydia Neighborhood Park

2942 Tampa Avenue, Kissimmee, FL 34744

Narcoossee Community Park

5354 Rambling Road, St. Cloud, FL 34771

Neptune Middle Sports Field

2727 Neptune Road, Kissimmee, FL 34744

Oren Brown Community Park

3511 Baker Drive, Kissimmee, FL 34741

Osceola County Softball Complex

1900 Ball Park Road, Kissimmee, FL 34741

Osceola County Stadium

631 Heritage Park Way, Kissimmee, FL 34744

Parkway Middle Sports Fields

857 Florida Pkwy., Kissimmee, FL 34743

Partin Triangle Neighborhood Park

2830 Neptune Road, Kissimmee, FL 34744

Ralph V. Chisholm Regional Park

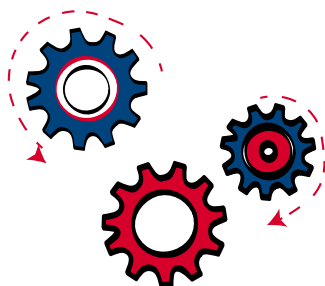
4700 Chisholm Park Trail, St. Cloud, FL 34771

Robert Guevara Community Center

501 Florida Pkwy., Kissimmee, FL 34743

Royal Palm Neighborhood Park

156 Turpin Lane, Kissimmee, FL 34743



There is virtue in work and there is virtue in rest. Use both and overlook neither.

ALAN COHEN

To contact these service areas, call 407-742-2275

Scotty's Cove Conservation Area

1570 Parsons Road, Kissimmee, FL 34744

Shelby Cox Memorial Park

5618 Old Tampa Highway, Intercession City, FL 33896

Shingle Creek Regional Park

4266 W. Vine Street, Kissimmee, FL 34741

Shingle Creek Regional Park - Babb Landing

2491 Babb Road, Kissimmee, FL 34746

Shingle Creek Regional Park - Bass Road

925 S. Bass Road, Kissimmee, FL 34746

Shingle Creek Regional Park - Ruba

U.S 192 and Yates Road, Kissimmee, FL 34746

Shingle Creek Regional Park - Steffee Homestead

4280 W. Vine Street, Kissimmee, FL 34746

Shingle Creek Regional Park - Steffee Landing

4266 W. Vine Street, Kissimmee, FL 34741

Southport Regional Park

2001 E. Southport Road, Kissimmee, FL 34758

Split Oak Forest Wildlife And Environmental Area

Clapp Simms Duda Road, Orlando, FL 32832

Tropical Neighborhood Park

994 W. Tropicana Court, Kissimmee, FL 34741

Tupperware Island Conservation Area

1150 Aultman Rd. Kissimmee, FL 34744

Twin Oaks Conservation Area

2001 Macy Island Road, Kissimmee, FL 34744

Watersedge Neighborhood Park

275 Waters Edge Drive, Kissimmee, FL 34743

Yeehaw Junction Park

3660 Maple Lane, Okeechobee, FL 34972

KISSIMMEE PARKS AND RECREATION - www.kissimmee.org

Berlinsky Community House

300 E. Monument Avenue, Kissimmee, FL 34741

407-935-1412

Bob Makinson Aquatic Center

2204 Denn John Lane, Kissimmee, FL 34744

407-870-7665

Brinson Park

406 Neptune Road, Kissimmee, FL 34741

407-518-2501

Chambers Park Community Center

2380 N. Smith Street, Kissimmee, FL 34744

407-932-3332

City of Kissimmee Civic Center

201 E. Dakin Avenue, Kissimmee, FL 34741

407-518-2503

Denn John Gymnasium / Middle School

2001 Denn John Lane, Kissimmee, FL 34744

407-935-3560

Denn John Softball Complex

2204 Denn John Lane, Kissimmee, FL 34744

407-518-2501

Fortune Road Athletic Complex

2500 Fortune Road, Kissimmee, FL 34744

407-518-2504

Kissimmee Lakefront Park

201 Lakeview Drive, Kissimmee, FL 34741

407-518-2501

Ladue Park

1112 W. Catherine Street, Kissimmee, FL 34741

407-518-2501

Mark Durbin Community Park at Lakeside

2253 Lakeside Drive, Kissimmee, FL 34744

407-518-2504

Mill Run Park

1451 Mill Slough Road, Kissimmee, FL 34744

407-518-2504

Mill Slough Park

2138 Agate Street, Kissimmee, FL 34744

407-518-2501

Oak Street Park Community Center

717 N. Palm Avenue, Kissimmee, FL 34741

407-847-2388

Oak Street Park Sports Complex
1500 W. Oak Street, Kissimmee, FL 34741
407-518-2504

Orange Gardens Community Center
1114 George Street, Kissimmee, FL 34741
407-518-2360

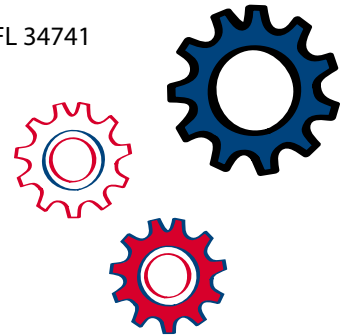
Parks and Recreation Administrative Offices
101 Church Street, Kissimmee, FL 34741
407-518-2501

Quail Hollow Park
1716 Woodcrest Blvd., Kissimmee, FL 34744
407-518-2501

Rainbow Park
2204 Denn John Lane, Kissimmee, FL 34744
407-518-2501

Rose Hill Cemetery
1615 Old Boggy Creek Road, Kissimmee, FL 34741
407-518-2350

Toho Marina
69 Lakeview Drive, Kissimmee, FL 34741
407-944-5000



ST. CLOUD PARKS AND RECREATION - www.stcloud.org/index.aspx?nid=6

Chris Lyle Aquatic Center
3001 17th St., St. Cloud, FL 34769
407-957-7244

Civic Center Complex
3001 17th Street, St. Cloud, FL 34769
407-957-7243

Extreme Sports Complex
2401 Peghorn Way, St. Cloud, FL 34769
407-957-7243

Godwin Park
317 Delaware Avenue, St. Cloud, FL 34769
407-957-7243

Hopkins Park
620 E. 17th Street, St. Cloud, FL 34769
407-892-2533

Lakefront Park & Dan Tarrell Memorial Point
1104 Lakeshore Blvd., St. Cloud, FL 34769
407-957-7392
marina, building and boat rentals

Mount Peace Cemetery
755 E. 10th Street, St. Cloud, FL 34769
407-957-7257 • 407-957-7392

O.P Johnson Park
300 Georgia Avenue, St. Cloud, FL 34769
407-957-7243

Peghorn Nature Park and Trail
2101 Peghorn Way, St. Cloud, FL 34769
407-957-7189

**St. Cloud Community Center and Special Needs
Evacuation Center**
3101 17th Street, St. Cloud, FL 34769
407-957-7392

**St. Cloud Community House &
Performing Arts Pavillon**
716 Indiana Avenue, St. Cloud, FL 34769
407-957-7392

Shuffleboard Courts
701 Ohio Avenue, St. Cloud, FL 34769
407-957-7392

Stephanie Leigh Rothstein Memorial Park
2701 Missouri Avenue, St. Cloud, FL 34769
407-957-7243

Ted Broda Memorial Park
4499 Michigan Avenue, St. Cloud, FL 34769
407-957-7243

**The Woman's Club of St. Cloud &
Veteran's Memorial Library**
1012 Massachusetts Avenue, St. Cloud, FL 34769
407-957-1845

Veterans Park
1201 13th Street, St. Cloud, FL 34769
407-957-7243

Water Tower Park
3800 Pine Tree Drive, St. Cloud, FL 34772
407-957-7243

TRANSPORTATION SERVICES

Amtrak

111 E. Dakin Avenue, Kissimmee, FL 34741
1-800-872-7245
www.amtrak.com

Lynx (A+ Lynx)

407-841-2279

Public Transportation, Transportation for Elderly and Disabled

Lynx Bus Service

455 Garland Avenue, Orlando, FL 32801
407-841-LYNX (5969)
www.golynx.com

SunRail

801 SunRail Drive, Sanford, FL 32771
1-855-RAIL-411 (724-5411)
www.sunrail.com

The School District of Osceola County

401 Simpson Road, Kissimmee, FL 34744
407-518-4540
Bus Transportation Department

VETERANS ASSISTANCE

Central Florida Veterans Inc.

2100 E. Michigan Avenue, Orlando, FL 32806
407-836-8990
Advocating for Veterans and their families on benefits available to them.

Fighting for our Heroes Foundation

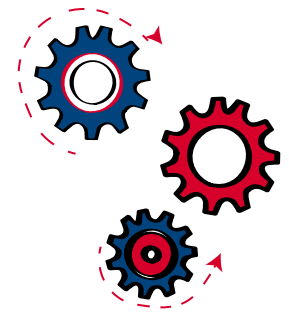
2763 Scarborough Drive, Kissimmee, FL 34744
407-300-7102
www.fightingforourheroesfoundation.org
Provides various goods and services to veterans and their families, homeless veterans outreach, and referral counseling services for disabled veterans, service members, and their families. Call First.

The Transition House

3800 5th Street, St. Cloud, FL 34769
407-892-5700 ext. 100
www.thetransitionhouse.org
Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health and Residential Services.

Veterans Suicide Crisis Hotline

1-877-673-2712



VETERAN'S ADMINISTRATION

Crossroads Annex VA Medical Center (Mental Health)

925 S. Semoran Blvd., Suite 114, Winter Park, FL 32792
407-621-2600
www.orlando.va.gov/locations/Crossroads.asp

Kissimmee Community Based Outpatient Clinic

2285 N. Central Avenue, Kissimmee, FL 34741
407-518-5004
www.orlando.va.gov/visitors/kissimmee.asp

Lakemont Campus VA Medical Center

2500 S. Lakemont Avenue, Orlando, FL 32814
407-629-1599
www.orlando.va.gov/visitors/lakemont.asp

Orlando VA Medical Center at Lake Nona

13800 Veterans Way, Orlando, FL 32827
407-631-1000
VA Crisis Hotline: 800-273-8255 Press 1
<https://www.orlando.va.gov/>

VA HomeFront

1-877-424-3838
www.va.gov/homeless
National Call Line for Veterans that are homeless, facing homelessness or needing support with VA Home Loans. Also offers Job Training Assistance, Employment and Income Benefits, Education Benefits and assistance to get Medical and Health Treatment Services.

VICTIMS OF CRIME SERVICES

OSCEOLA COUNTY SHERIFF'S OFFICE



To partner with our community to provide a safe and secure environment in which to live, work and visit, in a manner that is fair, impartial, transparent and consistent.

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744
407-348-1100 www.osceolasheriff.org

The National Domestic Violence 24 Hour Hotline **1-800-799-SAFE (7233) • 1-800-787-3224 (TTY)**

Victims of Crime
www.hotline.org

Children's Advocacy Center Osceola 110 West Neptune Rd., Kissimmee, FL 34741 **407-518-6936 Ext. 235**

www.osceolakids.com
Counseling for child sexual abuse survivors and their non-offending family members.

Crimeline **1-800-423-TIPS (8477)**

www.crimeline.org
Report criminal activity anonymously

Elder Abuse – Victim Advocate **Osceola County Sheriff's Office** 2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744 **407-348-1150**

rfr@osceola.org

FDLE-Sexual Offender/Predator Unit **1-888-357-7332**

www.fdle.state.fl.us

Florida Coalition Against Domestic Violence **1-800-500-1119 • 1-800-621-4202 (TTY)**

www.fcadv.org

Help Now of Osceola, Inc. 1000 W. Emmett Street, Suite 102, Kissimmee, FL 34741 **407-847-8562 24 Hour Crisis Line**

407-847-0128 Shelter
407-847-3286 Outreach Office
407-847-3260 Administration
407-846-2472 TTY

www.helpnowshelter.org
Provides safe shelter and counseling for victims of domestic violence. Sexual Assault Program services provide advocacy, support groups, awareness classes and accompaniment during forensic examinations by an advocate with privilege.

Kissimmee Police Department **407-847-0176 ext. 3234**

Victim Advocate

Osceola County Court 2 Courthouse Square, Suite, 3100, Kissimmee, FL 34741 **407-742-2412**

Domestic Violence, Repeat Violence, Dating Violence and Sexual Violence Injunctions

Osceola County Sheriff's Office 2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744 **407-348-1114 • 407-348-1193**

Victim Advocate

Victim Advocacy - **Florida Office of the Attorney General** **1-800-226-6667**

www.myfloridalegal.com

VINE **1-877-846-3435**

www.VINELINK.com
Victim Information and Notification Service

Victim Service Center of Central Florida 110 West Neptune Road, Kissimmee, FL 34741 **407-254-9415**

24 hour hotline: 407-497-6701

www.victimservicecenter.org
Certified Rape Crisis Center in Orange and Osceola counties. Serve all victims of sexual assault, violent crime and traumatic circumstance through crisis intervention, therapy, advocacy and outreach.



The world suffers a lot. Not because of the violence of bad people, but because of the silence of good people.

UNKNOWN



VOLUNTEER OPPORTUNITIES

4-H

1921 Kissimmee Valley Lane, Kissimmee, FL 34744

321-697-3000

<https://osceola.ifas.ufl.edu/4H/>

Offers before/after school programs, youth clubs and offers community service hours for high school students.

A Place for Grace

1209 Florida Avenue, St. Cloud, FL 34769

407-593-2969

www.aplace4grace.com

Clothes, food, personal hygiene items, spiritual counseling

Boys & Girls Club - Tupperware Brands Branch

2411 Dyer Blvd., Kissimmee, FL 34741

407-847-2833

www.bgccf.org

Celebration Foundation

610 Sycamore Street, Suite 110, Celebration, FL 34747

407-566-1234

www.thecelebrationfoundation.org

Provides Grants to Organizations

Civil Air Patrol

1800 Denn John Lane, Kissimmee, FL 34744

407-749-6801

carolafr1@yahoo.com

For Kids and Adults – Air Force Volunteer Program

Community Hope Center

2198 Four Winds Blvd., Kissimmee, FL 34746

321-677-0245

www.hope192.com

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Community Volunteer Program - Osceola County Sheriff's Office

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1130

www.osceolasheriff.org

Education Foundation - Osceola County

2310 New Beginnings Rd. #118, Kissimmee, FL 34744

407-870-4855

www.foundationosceola.org

Give Kids the World Village

210 S. Bass Road, Kissimmee, FL 34746

407-396-1114

www.gktw.org

For children with life-threatening illnesses and their families. Offers week-long, cost-free fantasy vacation.

Girl Scouts

341 N. Mills Avenue, Orlando, FL 32803

407-896-4475

www.citrus-gs.org

Main Headquarters for Membership and Volunteering information in Osceola County. Will direct each person to the Girl Scouts Troop Closest to them.

Goodwill Industries of Central FL - Kissimmee

1356 East Vine Street, Kissimmee, FL 34744

407-932-0002

Goodwill Industries of Central FL - St. Cloud

4257 W. 13th St. U.S. 192 St. Cloud, Florida 34769

407-957-9441

www.goodwillcfl.org

Guardian Ad Litem

2 Courthouse Square #3400, Kissimmee, FL 34741

407-742-6655

www.galosceola.org

The Florida Guardian ad Litem Program is a partnership of community advocates and professional staff providing a powerful voice on behalf of Florida's abused and neglected children.

Habitat for Humanity Greater Orlando & Osceola County

4116 Silver Star Road, Orlando, FL 32808

407-648-4567

www.habitatorlandoosceola.org

Help Now of Osceola, Inc.

P.O. Box 420370, Kissimmee, FL 34742

407-847-3286

www.helpnowshelter.org

Provides safe shelter and empowers survivors of domestic violence through counseling and advocacy while promoting violence-free living through community awareness.

Helping Others Make the Effort (H.O.M.E.) (Aspire)

924 Determination Way, Kissimmee, FL 34741

407-932-0413

www.aspirehealthpartners.com

McCormick Research Institute

Heavenly Hooves and Horses & Heros

4651 Rummell Road, St. Cloud, FL 34771

407-933-7433

www.McCormick.us

Provides equine-assisted therapies to veterans and individuals with disabilities.

**OASIS School Volunteer Program -
Osceola County School Systems**

817 Bill Beck Blvd., Kissimmee, FL 34744
407-870-4080

www.osceolaschools.net

Provides the opportunity for parents, businesses, and the community to enrich the education of students.

Osceola Arts

2411 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744
407-846-6257

www.osceolaarts.org

Osceola Christian Ministries

700 Union Street, Kissimmee, FL 34741
407-944-9968

www.fbckissimmee.com

Providing hope through hospitality, help and healing by providing an array of services free of charge to the homeless and working poor in Osceola County.

Osceola County Animal Services

3910 Old Canoe Creek Road, St. Cloud, FL 34769
407-742-8000

www.osceolacountypets.com

Pet Adoption Services and Registration for Osceola County

Osceola Council on Aging

700 Generation Point, Kissimmee, FL 34744
407-846-8532

www.osceolagenerations.org

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Osceola County Historical Society

4155 W. Vine Street, Kissimmee, FL 34741
407-396-8644

www.osceolahistory.org

Collects and preserves the county's history, and provides educational, research, and recreational opportunities to foster an understanding of the area's cultural and natural heritage for residents and visitors.

Osceola County Sheriff's Office Explorer Program

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744
407-348-1190

www.osceolasheriff.org

Law Enforcement Explorer Program for ages 14 - 21.

Osceola Opportunity Center

310 N. Clyde Avenue, Kissimmee, FL 34741
407-847-6016

www.osceolaarc.org

Empowers individuals by providing person-centered vocational training, educational and social opportunities for adults with developmental disabilities.

Red Cross

5 North Bumby Avenue, Orlando, FL 32803
407-894-4141

www.redcross.org

Saint Thomas Aquinas Medical Clinic

510 Brown Chapel Road, St. Cloud, FL 34769
407-846-8532 ext. 218 • 407-593-1256

Teen Court

2 Courthouse Square, Ste. 3100, Kissimmee, FL 34741
407-742-2465

<http://www.ninthcircuit.org/about/divisions/juvenile-court/teen-court>

*For Teenagers looking for volunteer hours.
Volunteer as a Teen Juror/Teen Attorney.*

The Transition House, Inc.

3800 5th Street, St. Cloud, FL 34769
407-892-5700

www.thetransitionhouse.org

Provides substance abuse treatment and transitional housing for men and veterans

Voices for Osceola's Children

P. O. Box 452377, Kissimmee, FL 34745
407-413-1829

www.voicesoc.org

Supports the Guardian Ad Litem Program to recruit, train, and support volunteers to serve as the "voice" for abused, abandoned, and neglected children by advocating for their best interests in dependency court proceedings.

Volunteers for Community Impact

3545 Lake Breeze Drive, Orlando, FL 32808
409-298-4180

www.volunteersforcommunityimpact.org

Volunteer Program to Encourage and Empower Elderly/Senior Citizens in our Community



play matters for all kids

A playground is more than a playground. It's a brain-expander, friend-maker, and muscle-builder. Play is central to a child's ability to grow ...

"Play is training for the unexpected" Marc Behoff

*For more on this story, visit www.communityvision.org
For more on collaborative efforts, see page 37*

Kaboom Playgrounds are part of Community Vision's Community Connectivity initiative

YOUTH PROGRAMS AND SERVICES

21st Century Community Learning Centers

Osceola County School District

407-870-4911

www.osceolaschools.net

After School Program

Big Brothers/Big Sisters of Central Florida

807 S. Orlando Avenue, Suite R, Winter Park, FL 32789

407-478-2996

www.bbbscfl.org

Boys & Girls Club - Buenaventura Lakes Branch

Robert Guevara Community Center

501 Florida Parkway, Kissimmee, FL 34743

321.682.5910

www.bgccf.org

Boys & Girls Club - Tupperware Brands Branch

2411 Dyer Blvd., Kissimmee, FL 34741

407-847-2833

www.bgccf.org

Boys Scouts of America - Osceola County

407-624-2101

<http://osceola.cflscouting.org>

Florida Sheriffs Youth Ranches, Inc.

800-765-3797

www.youthranches.org

Preventing delinquency and develop lawful, resilient, and productive citizens.

Florida Youth Football and Cheer League

Osceola County

www.fyfcl.com

FYFCL is a Non-Profit, Youth Football (flag & tackle) and Cheerleading League. We work with our clubs to help hone athletic skills of boys and girls (ages 5-14) throughout our communities.

Girl Scouts

341 N. Mills Avenue, Orlando, FL 32803

407-896-4475

www.citrus-gs.org

Main Headquarters for Membership and Volunteering information in Osceola County.

Greater Osceola United Soccer Club

www.osceolasoccer.com

I9 Sports League

Alli Hall

321-231-8576

www.i9sports.com

T-Ball, Basketball, Flag Football and Instructional Soccer for boys and girls ages 3-14

Junior Achievement of Central Florida

407-898-2121

<https://www.juniorachievement.org/web/ja-centralfl/home>
Classroom Based Programs for students in K-12 grades. All programs focus on the skills necessary for students to develop work readiness, financial literacy, and entrepreneurship.

Osceola County 4H

321-697-3000

<http://sfyl.ifas.ufl.edu/osceola/4-h-youth-development/>

Osceola County Sheriff's Office Explorer Program

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1190

www.osceolasheriff.org

Law Enforcement Explorer Program for ages 14 - 21.

YMCA - Osceola County

2117 W. Mabbette Street, Kissimmee, FL 34741

407-847-7413

<http://ymcacentralflorida.com>

Walt Disney Sherberth YMCA

3261 Sherberth Road, Kissimmee, FL 34747

407-396-3001

<http://ymcacentralflorida.com>

To improve lives of all in Central Florida by connecting individuals, families and communities with opportunities based on Christian values that strengthen Spirit, Mind, and Body.

DISCOVER OSCEOLA

Every two years since 1996, you get to discover everything Osceola has to offer under one roof in one exciting event - DISCOVER OSCEOLA! Some describe DISCOVER OSCEOLA as a "Living Website" as it showcases Services, Recreational Options, Wellness/Healthcare, Arts, Sports, Jobs, Finance, Education, History, the Environment, and many Non-Profit services in Osceola County.

For more on this story, visit www.communityvision.org

DISCOVER Osceola is part of Community Vision's Community Connectivity initiative

CELEBRATION, KISSIMMEE AND POINCIANA

Association of Poinciana Villages

401 Walnut Street, Poinciana, FL 34759

863-427-0900

apvcommunity.com/youth-sports/

Youth sports including basketball, baseball, football, cricket, soccer and tennis

Celebration Parks & Recreation

407-566-1200

<http://www.celebration.fl.us/town-hall/parks-and-recreation/>

Kissimmee Parks & Recreation

407-518-2501

www.kissimmeeparks.org

Little League

407-518-2501

www.kissimmeeparks.org

Youth Basketball

407-518-2501

www.kissimmeeparks.org

Poinciana Youth Sports Association

407-848-2030

www.pysafl.com

Junior Magic Basketball League and Soccer

ST. CLOUD

St. Cloud Parks & Recreation

407-957-7276

stcloud.org

BMX Club

2401 Peghorn Way, St. Cloud, FL 34769

407-891-0930

<http://www.freewebs.com/stcloudbmx/>

Ron Riley's Youth Basketball Winter League

407-957-7243

stcloud.org

St. Cloud Aquatics Team

3001 17th Street, St. Cloud, FL 34769

407-957-7243

www.scat1.org

St. Cloud Little League & Youth Softball

St. Cloud Little League Sports Complex

3001 17th Street, St. Cloud, FL 34769

<http://www.eteamz.com/saintcloudll/>

St. Cloud Soccer Club

2701 Missouri Avenue, St. Cloud, FL 34769

info@stcloudsoccer.org

www.stcloudsoccer.com

St. Cloud Youth Football & Cheerleading

2361 Old Hickory Tree Road, St. Cloud, FL 34772

saintcloudyouthfootball@gmail.com

www.scyfbulldogs.com



**We invite you to get involved in community affairs.
To volunteer, call: 407-933-0870**

LEADERSHIP DEVELOPMENT

Creating a Leader-full Community at All Levels

- Leadership Osceola
- Leadership Alumni
- Facilitating Life-long Learning
- Encouraging Volunteer Involvement



COMMUNITY HEALTH IMPROVEMENT

Involving all Stakeholders in Improving Health Access and Outcomes

- Health Leadership Council
- Case Management Networking Events
- Community Health Improvement Planning/Summits



POVERTY ELIMINATION

Supporting Family Sustainability

Poverty Elimination

- Certification Training
- Life Skills Training
- Career Preparation
- Healthcare, Construction, Advanced Manufacturing, Avionics and more

E2E – Empowerment to Employment Programs to get the unemployed Work Ready

- Empowerment Workshops
- Skills Enrichment Training/Coaching
- Job Placement



COMMUNITY CONNECTIVITY

Building Alliances with Government and Other Groups to Help Reach Community Goals

- Facilitating Collective Impact
- KaBOOM! Playground Builds
- Partnership Grants
- Regional Efforts
- Osceola Family Resource Guide
- Surveys: Giving Voice to the Voiceless





OSCEOLA COMMUNITY HEALTH SERVICES

Appointments for all sites can be scheduled through our call center line 407-943-8600.

We accept most insurance plans. We offer affordable medical and dental services for uninsured and underinsured patients.

Osceola Community Health Services

Stadium Place

1501-1507 Bill Beck Blvd.

Kissimmee, FL 34744

- Eligibility
- Maternity Care
- Family Planning Services
- Primary Care
- Pediatric Services
- Optometry

Osceola Community Health Services

Poinciana

109 Doverplum Avenue

Poinciana, FL 34758

- Eligibility
- Maternity Care
- Family Planning
- Dental Services
- Primary Care
- Pediatric Services
- WIC

Osceola Community Health Services

Buenaventura Lakes (BVL)

2622 Simpson Road

Kissimmee, FL 34743

- Primary Care
- Women's Health
- Pediatric Services

Osceola Community Health Services

St. Cloud

1050 Grape Avenue

St. Cloud, FL 34769

- Eligibility
- Maternity Care
- Family Planning Services
- Primary Care
- Pediatric Services
- Dental Services
- WIC

Osceola Community Health Services

Intercession City

1703 Business Center Lane

Kissimmee, FL 34758

- Eligibility
- Family Planning
- Primary Care
- Dental Services

Osceola Community Health Services

1875 Fortune Road

Kissimmee, FL 34744

- Dental Services

“Among the many values in life, I appreciate freedom most.”

HARUKI MURAKAMI

OSCEOLA COUNCIL ON AGING

Since 1971, the Osceola Council on Aging, a 501©(3) non profit organization, is dedicated to the mission of delivering community-based, health and human services that “enable the independence and self-sufficiency of seniors, disabled adults, the disadvantaged, and families in poverty in Osceola County, Florida.”

Case Management - 407-846-8404

Supports elderly and disabled persons by developing a plan of care and coordinating services to maintain their independence and ability to age in place.

Guardianship - 407-402-9474

Osceola Council on Aging is the appointed Public Guardian for Osceola County for incapacitated adults who have been legally declared unable to care for themselves, and who do not have relatives or representatives available to act as a guardian in making decisions about their personal and financial affairs.

ADULT DAY CARE - 407-483-1494

Nursing and therapeutic facility serving the frail elderly and disabled adults who because of one or more impairments cannot remain home alone without full nursing services, but do not require 24-hour institutional care. Adult Day Health Care benefits the community by allowing caregivers to continue working outside the home. And receive help with the physical care of a loved one. Special activities are designed for clients suffering from dementia and Alzheimer’s disease. AHCA License #9073.

BARNEY E. VEAL CENTER - 407-846-8532

Community facility and special needs shelter providing centralized services and programs that support the dignity and independence of seniors and a quality life for all generations. All amenities are open to the public.

Clyde’s Café – Informal eatery with daily specials, sandwiches, soups, salads, and refreshments.

Conference & Catering Center – Multi-purpose banquet rooms and meeting space for special events, workshops, birthday parties, weddings, and corporate retreats.

Functional Fitness – Free use circuit training equipment, in an age-friendly environment.

Resource Library – Access to free publications, internet, and the Department of Children and Families ACCESS on-line application system.

Senior Center – Recreational programs including quilting, dancing, yoga, Tai Chi, painting, bridge, dominos, creative writing, support groups, tax assistance, Zumba classes, and more.

SHINE (Serving Health Insurance Needs of Elders)

State health insurance assistance, education and counseling to Florida elders, caregivers and family members.

COMMUNITY ACTION SERVICES - 407-846-8532

Provides comprehensive health and human services to improve the quality of life of low-income seniors and families.

Utility Assistance (Power & Water) – Provides emergency utility assistance services for the elderly, disabled and disadvantaged to remain self-sufficient.

Building Strong Families – Intensive case managed services, support and tools to accelerate the process toward greater stability and a higher standard of living for the whole family.

Continued Education (Project Open) – Provides scholarships for specialized career paths for low income residents seeking to improve their employability.

HEALTH CLINIC - 407-846-8532 Ext. 261

Non-emergency medical care for uninsured adults, including primary care, specialty care, prescription assistance, chronic care self-management, diagnostic services, laboratory assistance, and breast health.

HOME PROGRAM - 407-933-9523

Repair, renovation and maintenance to improve the quality of housing owned and occupied by elderly, disabled or low-income families. Services include:

Home Repair – Alterations to improve accessibility, comfort, and convenience to the interior and exterior of the homes, in addition to installation of safety devices and ramps for the disabled.

Chore – Seasonal cleaning, essential errands, yard work, lifting and moving, simple household repairs, pest control and household maintenance.

Weatherization – Helps low-income seniors and families to permanently reduce their energy bills by making their homes more energy efficient by performing energy efficiency checks, and repair or replacement of insulation, doors, windows, water heaters, heating units and air conditioning.

HOUSING - 407-931-2990

Affordable and subsidized housing for low-income seniors and disabled adults. Provides safe and secure residential environments with supportive services to enable residents to live as independently as possible. Communities include: Oak Leaf Landings, Kissimmee Oak Lead Landing, Tracey Manor, and St.Cloud Villas I and II.

IN-HOME SERVICES - 407-483-1491

Companionship – Non-medical supervision and socialization for isolated seniors and disabled adults that include fellowship, conversation, emotional reassurance, assistance with reading, writing letters, light homemaking and activities that stimulate the mind. AHCA Registration #5640.

Homemaker – Assists the elderly and disabled adults with daily activities including housekeeping, laundry, meal planning/preparation and shopping assistance. AHCA Registration #5640.

Personal Care– Assistance with bathing, dressing, grooming, feeding and toileting to maintain personal hygiene.

Respite Care – Improves and maintains the physical and mental health of the caregiver, fostering a healthful living environment for the client and caregiver by providing relief from the stress and demands associated with the daily care of a frail and/disabled person. Caregivers receive the support they need to continue providing care.

NUTRITION SERVICES

Home Delivered Meals - 407-847-2144

Reduces hunger and food insecurity for the homebound elderly and disabled adults by delivering nutritionally balanced meals to their homes that promote health and well being.

- Meals on Wheels – subsidized, daily (weekday) meal programs providing hot and cold, nutritionally sound meals served in the home.
- E-meals – emergency meals to meet urgent nutritional needs.
- Pet Meal Program – dry pet food provided to clients with pets.

Senior Dining Clubs - 407-847-2144

Allows seniors to get together for a visit with friends as they enjoy a hot nutritious meal and participate in social and recreational activities as well as health education, nutrition education and counseling services.

Food Bank - 407-483-1493

Distributes donated shelf-stable food on a monthly basis to hungry seniors and families through local food pantries in Osceola County.

TRANSPORTATION - 407-846-8532

Provides critical travel to and/or from service providers and community resources for the elderly, disabled or disadvantaged adults who cannot transport themselves, including congregate dining, shopping, and recreation.



Barney E. Veal Center

700 Generation Point, Kissimmee, FL 34744

407-846-8532

www.osceolagenerations.org

COMMUNITY HOPE CENTER

The Community Hope Center's mission is to provide assistance to all those in need in our community. We secure a "no wrong door" policy and are committed to providing resources or referrals for those who are actively searching for assistance and who are willing to forge a path towards self-sufficiency.

What we provide:

- Budgeting
- Diapers & Pregnancy Resources
- Employment Specialist
- Food Pantry
- Homeless Barriers Assessment
- Hygiene Items
- ID Services
- Interview Skills
- Job Search
- Life Skills
- Long-Term Case Plan & Advocacy
- Prayer & Pastoral Care
- Professional Wear Closet
- Resume Writing
- Wrap Around Services

Agency Partnerships:

- Bridge Housing Programs
- Career Source Services
- Domestic Violence Advocacy
- Emergency Food Assistance
- Free GED Online Coursework
- Free GED Placement Testing
- Homeless Youth Services
- Housing Assistance
- Mental Health Services
- Pregnancy Resources
- SNAP & Food Stamp Enrollment
- Substance Abuse & Counseling



2198 Four Winds Blvd.

Kissimmee, FL 34746

321-677-0245

www.hope192.com

OSCEOLA COUNTY SCHOOL DISTRICT

817 Bill Beck Blvd., Kissimmee, FL 34744

407-870-4600

www.osceolaschools.net



Education Center at Ross E. Jeffries

1200 Vermont Avenue, St. Cloud, FL 34769

407-870-4897

Adult Education	407-518-8140	Mentoring	407-348-9204
Attendance Questions.....	407-870-4897	Middle School Instruction.....	407-870-1485
Bus Transportation Department.....	407-518-4540	Migrant Programs	407-870-4956
Career and Technical Education.....	407-518-4580	Multicultural/ESOL.....	407-870-4848
Charter Schools.....	407-870-4847	OASIS School Volunteer Program	407-870-4080
Community Liaison.....	407-870-4850	Out-Of-Zone Requests	407-870-4897
District Information	407-870-4007	Pre-Kindergarten Program.....	407-870-4911
District Switchboard.....	407-870-4600	Pre-School Education and Evaluation Program (PEEP)	407-518-2986
Dual Language Program.....	407-870-4999	Scholarship Information	407-870-4855
Education Foundation – Osceola	407-870-4855	Speak Out Hotline – School Safety Hotline	1-800-226-7733
Elementary School Instruction.....	407-870-4849	Student Academic Counseling	407-870-4841
Employment.....	407-870-4800	Student Mental Health Services.....	407-870-4897
Environmental Center.....	407-870-0551	Student Registration Information	407-870-4897
Exceptional Student Education.....	407-343-8700	Student Testing Information	407-870-4056
Extended Day Program	407-343-8780	Title 1 Parent Information	407-870-4934
Free/Reduced Lunch Program	407-870-4678	Technical Education	407-344-5080
Health Services.....	407-891-3170	Transition Program for Students and Families	407-870-4983
High School Instruction	407-870-4901		
Homeschooling.....	407-870-4847		
JROTC.....	407-870-4901		

Chris

(Name changed to protect identity)



Chris, a young mother of five, lived a life in an abusive relationship. Everyday she'd wake up and wonder what to feed her children and where they could go to keep safe and live a normal life. Finally, an opportunity arose where they could flee, if only with the clothes on their backs....

For more on this story, visit www.communityvision.org

Project OPEN – Breaking the cycle of poverty through education

- Certified Training Opportunities
- Life Skills Training
- Healthcare, Construction, Advanced Manufacturing and more

CITY OF KISSIMMEE

101 Church Street, Kissimmee, Florida 34741

www.kissimmee.org



City of Kissimmee Main Number	407-518-1888
Airport	407-847-4600
Central Services	407-518-2526
City Attorney	407-518-2310
City Manager's Office	407-518-2300
-City Clerks Office	407-518-2308
-Public Information Office.....	407-518-2314
Development Services	
-Inspections (Scheduling)	407-518-2597
-Planning/Zoning Division.....	407-518-2140
-Permits (Status).....	407-518-2130
-Business Tax Receipt (<i>formerly known as Occupational License</i>)	407-518-2118
Finance	407-518-2210
Fire Administration (Non-Emergency) ...	407-518-2222
Information Technology	407-518-2188
Parks & Recreation	
-Administration	407-518-2501
-Parks Operations	407-518-2340
-Athletics Division	407-518-2504

-Makinson Aquatic Center	407-870-7665
-Rose Hill Cemetery	407-518-2350
-Chambers Park Community Center	407-518-2599
-Kissimmee Civic Center	407-518-2503
-Oak Street Community Center.....	407-518-2360
Personnel	407-518-2110
-Job Line	407-518-2108
Police Department (Non-Emergency) 407-846-3333	
-Police Administration	407-518-2414
Public Works & Engineering	
-Administration	407-518-2170
-Stormwater	407-518-2385
-Sanitation.....	407-518-2600
-Streets	407-518-2506
-Traffic	407-518-2500
-Engineering.....	407-518-2169
Kissimmee Utility Authority	407-933-9800
-Power Outage Reporting	407-933-9898
Toho Water Authority	407-944-5000

CITY OF ST. CLOUD

City Hall - 1300 Ninth Street - St. Cloud, FL 34769

407-957-7300 • www.stcloud.org



Building Department	407-957-7224
Customer Service	407-957-7344
Planning and Zoning	407-957-8427
St. Cloud Utilities	407-957-7344
Grants Administration	407-957-7352
Environmental Utilities/	
Public Services	407-957-7264
Procurement	407-957-7212
City Manager	407-957-7301
City Clerk	407-957-7300

Public Information Office	407-957-7303
Osceola County Tax/Tag Office (Branch Office)	407-742-4000
American Water Works Association (Branch Office)	407-957-8448
Information Technology	407-957-7331
Finance/Accounting	407-957-7311
Human Resources	407-957-8420

OSCEOLA COUNTY GOVERNMENT

1 Courthouse Square, Kissimmee, FL 34741

www.osceola.org



Osceola County Info Line.....	407-742-2275
Animal Control	407-343-7101
Board of County Commissioners	407-742-2000
Building Department.....	407-742-0200
Clerk of the Board.....	407-742-2100
Code Enforcement	407-742-0200
Commission Auditor	407-742-6400
Comptroller	407-742-1700
Convention and Visitors Bureau.....	407-742-8200
Corrections Department.....	407-742-4444
County Attorney	407-742-2200
County Manager	407-742-2385
Curb/Sidewalk Repair	407-343-7164
Emergency Management.....	407-742-9000
Extension Services	321-697-3000
Fleet Management.....	407-343-7153
Grants	407-742-1803
Growth Management	407-742-0200
Household Chemical Collection	407-962-1100
Human Resources	407-742-1200
Human Services	407-742-8400
Information Technology	407-742-2900
Library Services.....	407-742-8888
Management and Budget.....	407-742-1801
Mosquito Control	407-742-0200
Osceola County Stadium	321-697-3201
Parks Division.....	407-742-7800
Planning Department.....	407-742-0200
Procurement Services.....	407-742-0900
Public Information Office	407-742-0100
Risk Management	407-742-1400
Road and Bridge	407-343-7164
Social Services	407-742-8400
Softball Complex.....	407-962-1140
Soil and Water Conservation.....	407-847-4465

Solid Waste Department.....	407-962-1100
Special Assessments.....	407-742-1823
Veteran's Services	407-742-8400
Zoning & Code Enforcement.....	407-742-0200
Affordable Care Act	1-800-318-2596
Health Department	407-343-2000

CONSTITUTIONAL OFFICES

CLERK OF COURT

Domestic	407-742-3492
Juvenile.....	407-742-3575
Felony	407-742-3566
Child Support	407-742-3511
Info Desk.....	407-742-3500
Court Administration	407-742-2400
Courthouse Security.....	407-742-6620
Family Court Issues	407-742-3500
Jury Duty	407-742-2423
Pre-Trial Release.....	407-742-4800
Probation.....	407-742-4700
Property Appraiser.....	407-742-5000
Sheriff's Office.....	407-348-1100
Supervisor of Elections.....	407-742-6000
Tax Collector.....	407-742-4000



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but they feel your attitude.

JOHN C. MAXWELL



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Contact:

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Opening
Early January
2019

Orlando Health Emergency Room and Medical Pavilion – Osceola

To meet the needs of the growing Osceola County area, Orlando Health Dr. P. Phillips Hospital is opening an emergency room and medical pavilion on a 13-acre campus located at 1001 E. Osceola Pkwy., Kissimmee, FL 34744 (Orange Blossom Trail and Osceola Parkway).

Phase 1

Phase 1 will include a three-story, 60,000-square-foot freestanding emergency department and medical pavilion with up to 24 treatment rooms on the first floor and medical office space on the top two floors. The freestanding emergency department will also include lab, CT and digital X-ray services, ambulance bays and a helipad, as well as parking and supporting infrastructure.

Planned services for the medical pavilion include:

- Primary Care including family medicine, pediatrics and OB-GYN
- Urology
- Pulmonology
- Pediatric Nephrology
- Pediatric General Surgery
- Pediatric Gastroenterology
- Cardiology
- Maternal Fetal Medicine
- Outpatient laboratory services

Phase 2

Phase 2 will include 60,000 square feet of additional medical offices, an ambulatory surgery center, outpatient radiology and other health and wellness concepts.

ORLANDO
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**Emergency Room
and Medical Pavilion**
Osceola

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